



2026 Cool Cash Fall Program

Guidelines



Program Dates

**Aug. 1 -
Nov. 20, 2026**

All claims must
be submitted no
later than

Dec. 20, 2026.

Program Overview



Cool Cash rebates help drive sales by providing homeowners with instant savings on eligible Carrier equipment. Rebates are applied at the time of sale—making it easy for dealers to close and for homeowners to see immediate value. With a simple claim process and shared funding between Carrier, distributors, and dealers, Cool Cash is designed to support growth while keeping execution straightforward.

Who Qualifies

- U.S. & Canada homeowners
- Replacement or add-on systems only
- Single-family, primary or secondary residences

Who Does Not Qualify

- New Construction
- Commercial or multi-family properties
- Investment properties or properties for sale
- Equipment not listed in the program

Rebate Funding Split

Cash rebates are shared between Carrier, the distributor, and the dealer.

50% Dealer

25% Carrier

25% Distributor

Dealers provide 100% of the rebate amount to the homeowner upfront on the invoice. You will be reimbursed after your claim is approved.

4 Steps to Get Reimbursed

① Sell & Install

Sell eligible products between August 1 - November 20, 2026. Install on or before December 20, 2026.

② Apply Rebate

Apply the Cool Cash instant rebate on the invoice at the time of sale. Show as a separate line item.

③ Submit Claim

Submit your claim at [Carrierincentives.com](https://carrierincentives.com) no later than the program deadline.

④ Get Reimbursed

Upload or fax a copy of the invoice. Reimbursement paid after claim is approved.

Invoice Requirements — Get paid faster.

Use the required Cool Cash label and show the rebate as a separate line item.

- Include customer name, address, and model numbers sold on the invoice.
- Incomplete or incorrect invoices will delay or prevent payment.

Compliance — Important Rules

Dealers cannot charge the homeowner for the Cool Cash rebate. Doing so is fraud and may result in disqualification.

Claims must be submitted no later than the program deadline on December 20, 2026.

Claims are subject to audit. Retain all invoice copies and supporting documents for at least 12 months.

Program is subject to change or cancellation without notice.

Questions? Contact your distributor or your sales representative. | For full program details, visit carrierincentives.com

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Cool Cash Rebates

Made Simple

5 Options to Build Your Total Rebate

① Ducted Systems	② Unit Rebates	③ Ductless Systems	④ Specialty Equipment	⑤ Add-Ons (Optional)
System must include qualifying Outdoor + Indoor + Control		System must include qualifying Outdoor + Indoor		
Infinity Systems \$1,700	Infinity Units Heat Pump \$700	Infinity Systems \$500	VRF Units Outdoor \$1,400	Controls / Thermostats \$25 - \$150
Performance Heat Pump Systems \$800	Air Conditioner \$500	Performance Systems \$350	Controllers \$150	Controls/ Thermostats included in a qualifying ducted system are not eligible for an additional add-on rebate
Performance AC Systems \$600	Furnace / Air Handler \$400		Geothermal Units Infinity \$1,200	Home Air Quality \$25 - \$200
	Performance Units Crossover HP \$300		Performance \$800	
	AC or HP \$100		SPP Units \$600	
	Ducted Furnace / Air Handler \$75			
	Ductless Air Handler \$50			
Qualifying Models: Page 4	Qualifying Models: Page 5	Qualifying Models: Page 6	Qualifying Models: Page 7	Qualifying Models: Page 8
Examples				
HP or AC system + Furnace or Air Handler + Control \$1,700	HP + Furnace \$700 + \$400 = \$1,100 Ductless Outdoor + Furnace \$300 + \$75 = \$375	Infinity Outdoor + Indoor \$500		Add-ons stack on total

Limited inventory may apply. | Must be sold & installed within program dates. | Submit claims at carrierincentives.com

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Cool Cash Rebates

Qualifying Products



Qualifying Systems must include Outdoor + Indoor + Control

Infinity® Systems

Product Category	Qualifying Model(s)			Rebate
Heat Pump	27VNA1 27VNA3	27VNA0 25VNA8*	25VNA4*	\$1,700
Air Conditioner	26VNA1	24VNA6*		
Indoor	59MN7 59TN7 59CU5	59TN6 58CU0 58TN0	58TN1 FE Air Handler	
Controls	SYSTXCCITC01	SYSTXCCWIC01		

Performance™ Heat Pump Systems

Product Category	Qualifying Model(s)			Rebate
Outdoor	27SPA6 27TPA8	27VPA9 25SPA5*		\$800
Indoor	59TP7 59TP6 59SP6 58SP0	58TP0 58TP1 58SP1 59CU5**	58CU0** FV Air Handler FT Air Handler	
Controls	EB-STATE6ICR-01 EB-STATE7ICR-01	TSTATCCIEWF-01 EB-STATE3LTICB-01*	EB-STATE5CB-01*	

Performance™ AC Systems

Product Category	Qualifying Model(s)			Rebate
Outdoor	26SPA6	26TPA8		\$600
Indoor	59TP7 59TP6 59SP6 58SP0	58TP0 58TP1 58SP1 59CU5**	58CU0** FV Air Handler FT Air Handler	
Controls	EB-STATE6ICR-01 EB-STATE7ICR-01	TSTATCCIEWF-01 EB-STATE3LTICB-01*	EB-STATE5CB-01*	

**Performance Systems that include the Infinity Ultra-Low NOx furnace are intended for regions that require dramatically reduced NOx emissions

① Ducted Systems

System must
include qualifying
Outdoor + Indoor
+ Control

Infinity Systems
\$1,700

Performance
Heat Pump
Systems
\$800

Performance
AC Systems
\$600

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Cool Cash Rebates

Qualifying Products



② Unit Rebates

Infinity Units
Heat Pump
\$700

Air Conditioner
\$500

Furnace /
Air Handler
\$400

Performance
Units
Crossover HP
\$300
AC or HP
\$100
Ducted Furnace /
Air Handler
\$75
Ductless
Air Handler
\$50

Infinity® Unit Rebates

Product Category	Qualifying Model(s)			Rebate
Heat Pump	27VNA1	27VNA0	25VNA4*	\$700
	27VNA3	25VNA8*		
Air Conditioner	26VNA1	24VNA6*		\$500
Ducted Furnaces / Air Handlers	59MN7	59TN6	58TN1	\$400
	59TN7	58CU0	FE Air Handler	
	59CU5	58TN0		

Performance™ Unit Rebates

Product Category	Qualifying Model(s)			Rebate
Crossover Heat Pumps	37MUHA	37MURA	38MURA*	\$300
Ducted Heat Pumps	27SPA6	27VPA9		\$100
	27TPA8	25SPA5*		
Air Conditioner	26TPA8	26SPA6		\$100
Ducted Furnaces / Air Handlers	59TP7	58SP0	58SP1	\$75
	59TP6	58TP0	FV Air Handler	
	59SP6	58TP1	FT Air Handler	
Boilers	BW3/4/5			\$75
Ductless Air Handlers	45MUHA	40MBA*	45MULA	\$50
	45MUAA	40MUA*		

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Cool Cash Rebates

Qualifying Products



Qualifying Systems must include Outdoor + Indoor

Infinity® Ductless Systems

Product Category	Qualifying Model(s)			Rebate
Outdoor	37MPRA	37MBHA	38MPRB*	\$500
	37MGHA	37MAHA		
Indoor	45MPH	D5MPH	45MBFA	
	40MPHB*	45MBAA	45MCCA	
	45MAHA	45MBCA		
	D5MAH	45MBDA		

Performance™ Ductless Systems

Product Category	Qualifying Model(s)			Rebate
Outdoor	37MGRA	RAVAT2	38MBRC*	\$350
	37MBRA	38MGRB*	38MARB*	
	37MARA	38MGHB*		
Indoor	45MBAA	40MBA*	DHMP*	
	45MBCA	45MAHA	DHMA*	
	45MBDA	40MBFQ*	40MAHB*	
	45MBFA	40MCCAQ*	40MBCQ*	
	45MCCA	RAVBT2	40MBDAQ*	
	45MCFA	RAVCT2	40MBDQ*	
	D5MPH	RAVKR2	40MBFAQ*	
	D5MAH	RAVUT2		

③ Ductless Systems

System must
include qualifying
Outdoor + Indoor

Infinity Systems
\$500

Performance
Systems
\$350

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④
**Specialty
Equipment**

VRF Units
Outdoor
\$1,400

Controllers
\$150

Geothermal
Units
Infinity
\$1,200

Performance
\$800

SPP Units
\$600

Cool Cash Rebates

Qualifying Products



VRF Units

Product Category	Qualifying Model(s)			Rebate
Outdoor	38VMR	38VMB	MCY	\$1,400
	38VMH	37VMB	MMY	
Controllers	40VM9	RBC-ASC	TCB-IFTH	\$150
	45VM9	RBC-AWS		

Geothermal Units

Product Category	Qualifying Model(s)		Rebate
Infinity®	GCA	GZA	\$1,200
Performance™	GWA	GBA	\$800

SPP Units

Product Category	Qualifying Model(s)			Rebate
Performance™	48VG	50VR	50NR	\$600
	50VG	48NG		
	48VR	48NR		

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Cool Cash Rebates

Qualifying Products



Controls/Thermostats included in a qualifying ducted system are not eligible for an additional add-on rebate

Controls / Thermostats

Product Category	Qualifying Model(s)	Rebate
Infinity® Control	SYSTXCCITC01 SYSTXCCWIC01	\$150
Infinity® Zoning Panel	SYSTXCC4ZC01	\$100
Zoning	ZONECC*	\$75
Ecobee powered by Carrier	EB-STATE6ICR-01 EB-STATE3LTICB-01* EB-STATE7ICR-01 EB-STATE5CB-01*	\$50
Smart Sensor for Infinity® Zoning Systems	SYSTXZNSMS01	\$25

⑤ Add-Ons (Optional)

Controls /
Thermostats
\$25 - \$150

Controls/
Thermostats
included in a
qualifying ducted
system are **not**
eligible for an
additional
add-on rebate

Home Air
Quality
\$25 - \$200

Home Air Quality

Product Category	Qualifying Model(s)	Rebate
Infinity® Air Purifier	DGAPA	\$200
Infinity® Return Air Purifier	RGAP	\$200
Performance™ Carbon Air Purifier with UV	UVCAP	\$100
Ventilator	ERV HRV	\$75
Dehumidifier	DEHXX	\$50
Humidifier	HUM	\$50
Ultraviolet Lamp	UVLCC	\$50
Carbon Monoxide Detector	COALM	\$25

*Limited inventory may apply. | Must be sold & installed within program dates. | Submit claims at carrierincentives.com

Cool Cash Rebates

Program Guidelines



2026 Fall Program Dates

Sales Period: August 1 - November 20, 2026

Installation Period: August 1 - December 20, 2026

Last day of claiming: December 20, 2026

Promotion terms subject to ① product availability and ② change or cancellation without prior notice. No substitutions will be accepted. Contact your distributor or program admin if you have questions.

Promotion Objective

Carrier's Cool Cash promotion is designed to promote sales of Carrier systems in the residential add-on and replacement market. Carrier aims to offer a competitive consumer rebate program to stimulate off-peak sales and to help drive sales mix to Infinity® Series Equipment.

Important Information – Fall 2026

Revisions and updates to the Cool Cash Promotion are noted below, in addition to key reminders. All rebates will be instant rebates to the homeowner. An instant rebate means the dealer subtracts the rebate amount directly from the homeowner's invoice at the time of purchase. Gift cards will no longer be offered nor available.

Program Rules

Terms and Definitions

Equipment Names – Carrier equipment models are referred to by series: Infinity® Series or Performance™ Series or Comfort™ Series.

MyHVACpin – MyHVACpin number is a four- or five-digit identification number that uniquely identifies a person - in this case, the Sales Associate. In order to submit a claim and a Sales Associate to receive sales credit, each Sales Associate must have his or her own MyHVACpin number. When a person becomes a registered user of HVACpartners.com (meaning they have their own user name and password), they also are assigned a unique personal identification number, referred to as MyHVACpin number. Sales Associates must enter this number on the claim /invoice documentation, so it can be entered while filing their rebate claim at www.CarrierIncentives.com. Otherwise, the sales associate will not receive credit for the sale.

Sales Associates can learn their MyHVACpin number in one of the following ways:

- Log onto HVACpartners.com, click on My Profile, and scroll to the field labeled MyHVACpin
- Contact the distributor's HVACpartners' Administrator
- Call HVACpartners Support at 1-800-946-2930

Important: The HVACpartners ID number is not the same as the MyHVACpin number:

- HVACpartners ID – identifies a company/dealer location
- MyHVACpin number – identifies a person - in this case, the Sales Associate

www.CarrierIncentives.com – Website location for customer rebates and dealer incentives to be claimed.

Key Dates

Sales Period: August 1 - November 20, 2026

Installation Period: August 1 - December 20, 2026

Last day of claiming: December 20, 2026

Only Carrier systems or units purchased from participating dealers during the sales period and installed by the end of the installation period are eligible for the Cool Cash promotions. These promotions are not retroactive for homeowners who purchased qualifying equipment prior to the program start date. Carrier systems or units purchased after the sales period do not qualify for Carrier's Cool Cash promotions. Promotion terms subject to ① product availability and ② change or cancellation without prior notice. No substitutions will be accepted.

Cool Cash Rebates

Program Guidelines



Key Contacts for Promotional Support

Dealer Resources

- HVACpartners related issues: HVACpartners Support at 1-800-946-2930
- Claim submission process & information: www.CarrierIncentives.com
- Cool Cash inquiries or other Carrier program questions: Carrier Distributor/Territory Manager

Distributor Resources

- HVACpartners related issues: HVACpartners Support at 1-800-946-2930
- Claim submission process & information: www.CarrierIncentives.com
- Carrier Regional Sales Manager

Homeowner Resources

- General pre-sale inquiries: Carrier dealer or Carrier Consumer Relations at 1-800-CARRIER
- Claim submission process & information: www.CarrierIncentives.com
- Rebate claim & processing questions, or other rebate claim-specific inquiries: Cool Cash Claim Center at 1-800-236-4603

Homeowner Eligibility

Homeowners in the U.S. and Canada are eligible for the Carrier Cool Cash promotions. Only Carrier systems sold as a replacement for the homeowner's existing system or as an add-on to an existing home qualify.

The following are not eligible for the promotions:

- Commercial or institutional applications
- Residential new construction applications or upgrades
- Multi-family applications
- Investors/investment properties

Qualifying Products

Please refer to the current program documentation for eligible products. Promotion terms subject to ① product availability and ② change or cancellation without prior notice.

Unit Sale: Definition

A rebate incentive exists for non-system unit sales. Reference the latest program documents for product eligibility for unit sale reimbursements. Specifically, the row and column labeled "Unit Only" illustrates the rebate for an indoor unit but no outdoor unit or an outdoor unit but no indoor unit. No matching outdoor or indoor unit is required to qualify for the unit rebate.

System Sale: Definition

To qualify for a system sale, the homeowner must purchase a Carrier indoor unit (furnace or fan coil) and Carrier outdoor unit (air conditioner or heat pump) plus a Carrier-branded thermostat as shown in these guidelines. The Carrier indoor and outdoor units must be included in the latest program documents. No substitutions will be accepted.

Multiple System Rebates

Homeowners are eligible to receive multiple system rebates for multiple purchases of full systems. However, multiple rebates require the completion of multiple rebate claim forms, one system rebate per claim form. The dealer should file the claims on www.CarrierIncentives.com. For example, if a homeowner purchases two Infinity® full systems, comprising an indoor unit (furnace or fan coil), and outdoor unit (air conditioner or heat pump) and the Carrier-branded thermostat, the dealer must complete two ② separate rebate claim forms.

Promotion Deadlines

Accounting guidelines and regulations will not permit claim exceptions to be funded from the factory beyond the published deadline. Missed deadlines due to rebate claim system errors will be addressed on a case-by-case basis.

Payment for a claim submitted beyond the published deadline is the responsibility of the distributor and dealer and at their discretion for reimbursement. In this event, Carrier will not be responsible or liable to share in the cost of the homeowner rebate.

Cool Cash Rebates

Program Guidelines



Adjustments to a Filed Claim

In the event a filed and accepted claim from the current promotion needs to be adjusted, please note and follow these important dates and stipulations:

- Current promotion reimbursements may be adjusted up to 7 days prior to the end of the applicable promotion period. Adjustments may only account for increases in the rebate value due to errors or additions in the initial processing. Contact Cool Cash Claim Center at 1-800-236-4603 for more information.
- **Rebates from previous Cool Cash promotions will not be re-issued.**

Instant Rebate claiming

ALL CLAIMS IN 2026 WILL BE INSTANT CLAIMS. NO GIFT CARDS WILL BE ISSUED.

Instant Rebate Process (requires dealer claiming):

- 1) Make a Cool Cash qualifying sale and install the equipment per the promotion's deadlines.
- 2) Subtract the total rebate amount (from the Cool Cash rebate document) from the homeowner's invoice.
 - a. Give the homeowner the dealer invoice showing where the applicable Cool Cash rebate amount has been taken off of the price. The amount must be labeled "CARRIER COOL CASH INSTANT REBATE" clearly beside the rebate in order for Carrier to verify the correct amount was given.
- 3) Go online to www.CarrierIncentives.com and login using your HVACpartners ID and password to file the instant rebate claim by the promotion's deadline. Contact Cool Cash Claim Center at 1-800-236-4603 for questions.
- 4) Fax a copy of the invoice to the Cool Cash administrator at 1-877-553-9436 or upload it on www.CarrierIncentives.com.
 - a. The invoice must include the homeowner's name and address, and model number and serial number of each product purchased. Incomplete invoice information will be rejected and may result in delays or non-payment of the credit.
 - b. Administrators will match the invoice with the online claim, verifying all the information.
 - c. Carrier will fund the factory portion of the rebate weekly to the distributor.
 - d. The distributor will fund the distributor portion, plus the factory portion, back to the dealer.

Instant Rebate Authorization

When a dealer submits an instant rebate claim on www.CarrierIncentives.com, they are electronically agreeing to adhere to the terms and conditions and follow the instant rebate process outlined in these guidelines. Once a claim is submitted dealer sales associates are confirming they understand the process required to file an instant rebate claim. If the dealership does not follow these procedures, the dealership owner understands the rebate claim will be rejected and the dealership will have to fund the entire cost of the rebate.

Instant Rebate Complaints

Should a customer be concerned they did not receive the full amount of the instant rebate, the customer care center will open a case and follow the outlined process:

- 1) Collect invoice and claim information submitted to the rebate center by the dealer
- 2) Request invoice from the homeowner
- 3) If, after reviewing the invoice submitted to the rebate center and the homeowner invoice, the provided rebate is not clearly labeled as its own line item as "CARRIER COOL CASH INSTANT REBATE", or the rebate amounts do not match, the customer service center will contact the dealer for clarification within 3 business days of opening the case.
 - a. Dealer has 10 business days from the initial call to work with the customer service center and come to a resolution where the homeowner was provided the full rebate owed based on the products purchased.
- 4) If there is no resolution within 10 business days of the first call made to the dealer by the customer care center, and Carrier has provided the homeowner with a check, the original Instant Rebate Claim submitted by the dealer will be reversed and Carrier will not pay the factory contribution portion of the claim.
 - a. It is the distributor's discretion how they would like to proceed with the distributor contribution portion of the original claim.

Cool Cash Rebates



Program Guidelines

Cost

The cost of the homeowner rebate is shared by the dealer, distributor, and Carrier. Any deviation from the above is in violation of the program rules.

- Carrier and distribution each underwrite $\frac{1}{4}$ or 25% of the cost of the standard rebate; dealers are responsible for $\frac{1}{2}$ or 50% of the cost of the rebate. While dealers provide 100% of the rebate up front, at the point of sale, 50% of that rebate total would be reimbursed after the claim is submitted and approved..
- Distributors are billed for $\frac{3}{4}$ or 75% of the cost of the rebate, which also includes all administrative fees.
- Distributors may not charge dealers for more than $\frac{1}{2}$ of the cost of the rebate.
- Before enrolling dealers in the program, distributors must tell dealers they are responsible for paying $\frac{1}{2}$ of the cost of the rebate.
- Carrier will invoice the distributor on a weekly basis throughout the duration of the program for all homeowner related rebates that were paid the prior week.

Illegal Activity: *Dealers and distributors may not charge the homeowner for any portion of the rebate, as this activity is considered fraud and is illegal.*

Rebate Activity Reports

Dealers and distributors can access the reports feature at www.CarrierIncentives.com to view rebate activity reports. Report updates are provided on a nightly basis indicating the previous day's activity. This data is subject to website availability and may change any time during the promotion due to adjustment requests, product returns, etc. The first update will happen one week after the start of the promotion and the reports will display individual homeowner information by dealer. If the reports are accessed before this date, the screen will appear blank.

Program Materials

Separate claim forms are no longer required. Dealers must apply for the Instant Rebate via the claiming site.

Carrier Financing Reimbursement Promotion

FADs should refer to the Carrier Factory Authorized Dealer Advantage Financing Promotion – Dealer Promotion Guidelines and reimbursement documents for details of the financing promotions available to them during the Cool Cash promotion and throughout the year. All dealers must file for financing claim reimbursement on the same website that product rebate claims are filed, www.CarrierIncentives.com.

Rebates & Financing on the Same Sale

Carrier Factory Authorized Dealers may claim both Cool Cash and Cool Financing on the same sale. Plan 2158 must be used. Any other financing plan would not qualify for reimbursement if Cool Cash is claimed. The dealer would be responsible for fully funding any plan other than 2158.

Co-op Funds

Co-op dollars from the "end-user media communications" portion of marketing funds may be used to advertise and promote Cool Cash.

Dealer Program Enrollment

FAD dealers and past participants in Cool Cash will be automatically enrolled in Cool Cash. If a dealer is not automatically enrolled in Cool Cash by virtue of past participation or FAD status, the dealer must request enrollment from its distributor. In turn, the distributor will use HVACpartners.com to enroll the dealer in the promotion. Only registered dealers are eligible to participate in the Cool Cash promotions.

Distributors must enroll dealers in the Cool Cash program before the end of the Sales Period outlined in the Key Dates section of the guidelines.

Cool Cash Rebates

Program Guidelines



Distributors may un-enroll a dealer from further participating in the program. If the dealer attempts to claim a rebate after the dealer un-enrollment date became effective, the Cool Cash Claim Center will reject the rebate claim. Dealers will still be financially responsible for any rebates that may have been issued before the un-enrollment became effective.

Disclaimers

This document contains confidential, proprietary or trade secret information of Carrier Corporation. It may not be disclosed to any third party without prior written consent from Carrier Corporation.

Amendments, Modifications, or Exceptions

This promotion is subject to termination at any time, upon notice by Carrier. Carrier reserves the right to amend or modify any portion of the promotion at any time with reasonable communication. All amendments are effective when published by Carrier. Any exceptions to the program guidelines must be approved in writing by the promotion manager or authorized Carrier personnel.

Claims Auditing

All reimbursements under the program are subject to audit. If reimbursement is received on any claim that is later determined to be ineligible, the Distributor's/Dealer's account will be debited in the amount of the ineligible claim. It is the Distributor's/Dealer's responsibility to maintain copies of supporting documentation and claim reimbursement paperwork for a minimum of 12 months after reimbursement.



Turn to the experts