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INFINITY SERIES

Carrier Turn to the experts

Available Only to Carrier Dealers

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Heat Pump Replacement Options (taught by Jon Malkovich & Michael Sardina)

- What options do you have when replacing a furnace and AC with a heat pump system? With an ongoing emphasis on decarbonization and the new federal tax credits, this may be a situation you encounter daily! Fortunately, you have many different choices with Carrier, each with a unique set of feature and benefits, opportunities and challenges. This class is designed to give both salespeople and installers a better understanding of the different systems, how they're installed and how they will operate.
- NATE CEU = 3 hours
- Carrier FAD = 3 hours
- Cost = \$0
- Dates:
 - Tuesday, April 11th | Santa Rosa | 8am - 11am
 - Thursday, April 13th | South San Francisco | 8am - 11am
 - Tuesday, April 18th | San Jose | 8am - 11am
 - Thursday, April 20th | Concord | 8am - 11am
 - Thursday, April 20th | Livestream | 8am - 11am

Installation Best Practices (taught by Pat Burke)

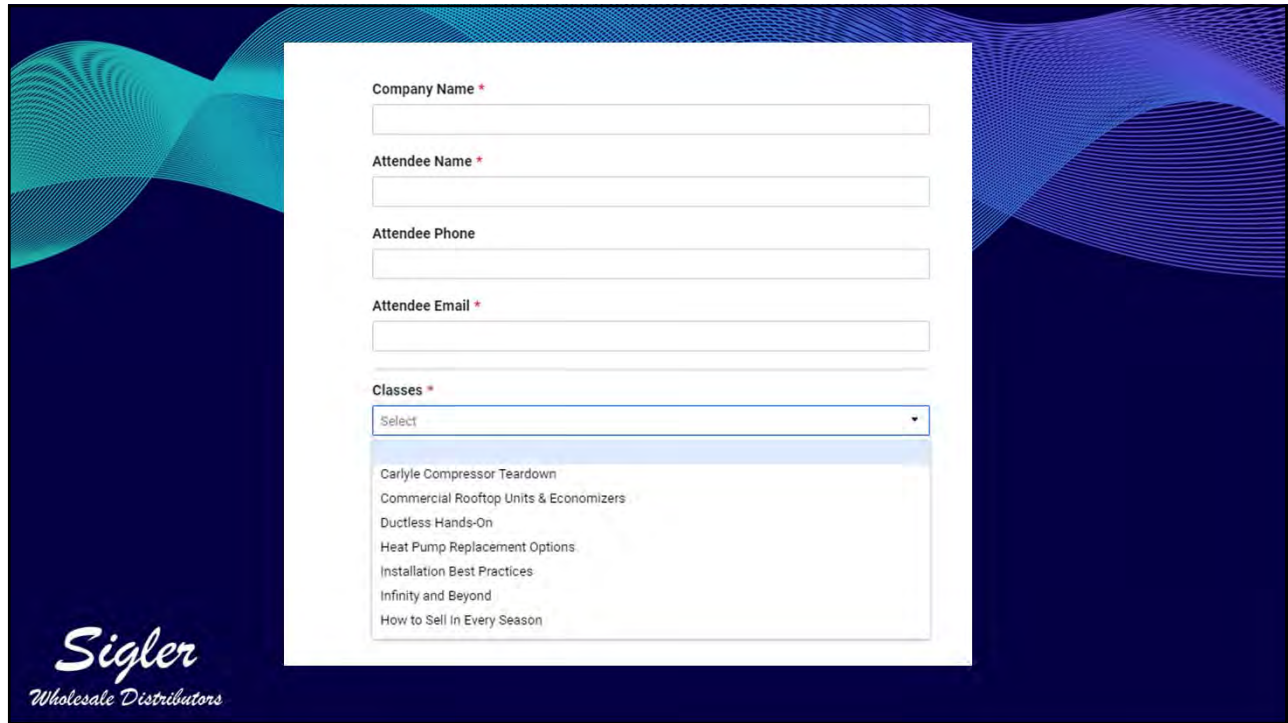
- Is an installation class as important as a service class? The answer is a resounding yes! Whether you are a brand-new tech or a long-in-the-tooth vet, if you've been burned by running the wrong communication wire or had mismatched equipment on a previous job. This presentation/hands-on class will focus on popular new Carrier residential equipment. Class attendees will become familiar with a fresh look at the manufacturer's product data, installation instructions, proper startup techniques, tool usage, and what to do if it doesn't fire up at the end of the day. All technician experience levels, and sales/operation people would benefit from this class.
- NATE CEU = 3 hours
- Carrier FAD = 3 hours
- Cost = \$0
- Dates:
 - Tuesday, April 25th | Santa Rosa | 8am - 11am
 - Thursday, April 27th | San Francisco | 8am - 11am
 - Tuesday, May 2nd | San Jose | 8am - 11am
 - Thursday, May 4th | Concord | 8am - 11am
 - Thursday, May 4th | Livestream | 8am - 11am

Infinity and Beyond (taught by Bruce Sotelo)

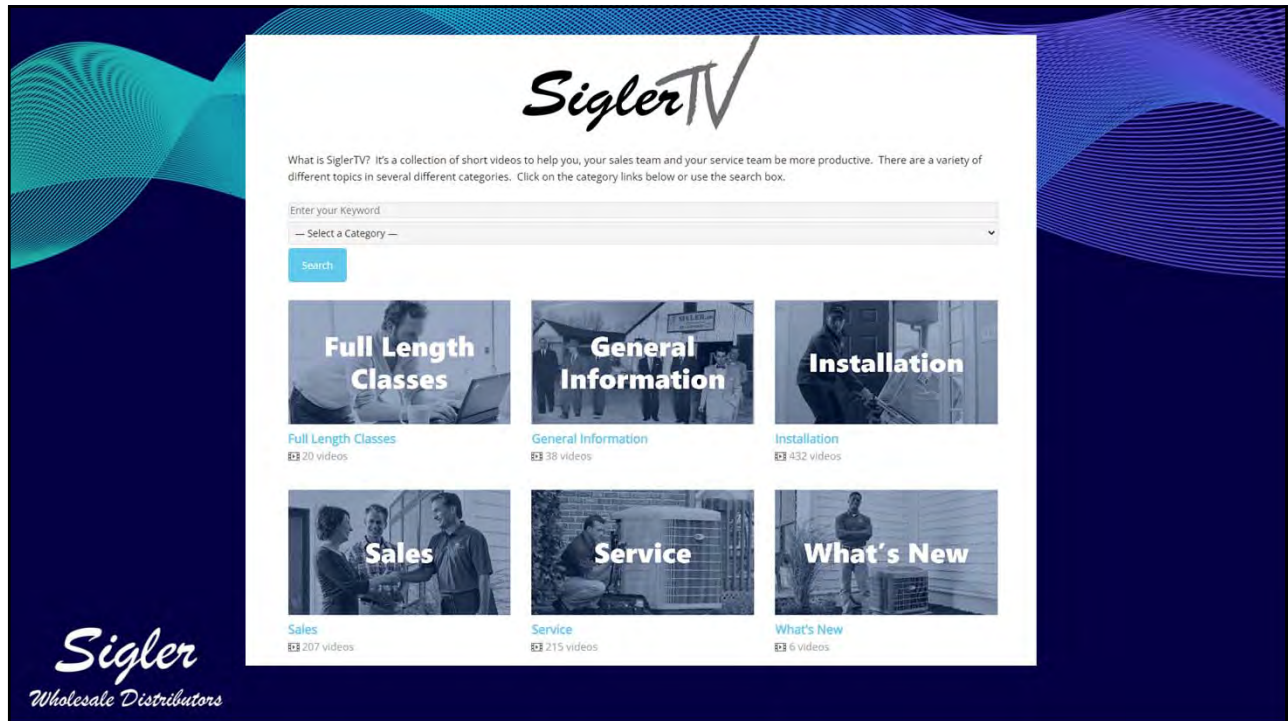
- Carrier's Infinity system is one of the most technologically advanced system available, so we need to stay on top of our game to make sure we are getting the most out of each installation. In this class, you will learn how to wire, install, and set-up a new infinity system. Do you know what changing each setting does, or how it affects the operation of the system? We will dive into detail on those setting options and explain what they do. There will also be a hands-on component where you can become more familiar with and practice setting-up an Infinity controller. You will walk away from this course with better knowledge, more experience, and greater confidence for Infinity and beyond.....
- NATE CEU = 3 hours
- Carrier FAD = 3 hours
- Cost = \$0
- Dates:
 - Tuesday, May 9th | Santa Rosa | 8am - 11am
 - Thursday, May 11th | South San Francisco | 8am - 11am
 - Tuesday, May 16th | San Jose | 8am - 11am
 - Thursday, May 18th | Concord | 8am - 11am
 - Thursday, May 18th | Livestream | 8am - 11am

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Residential Technical Support Direct Text and Voicemail Line!

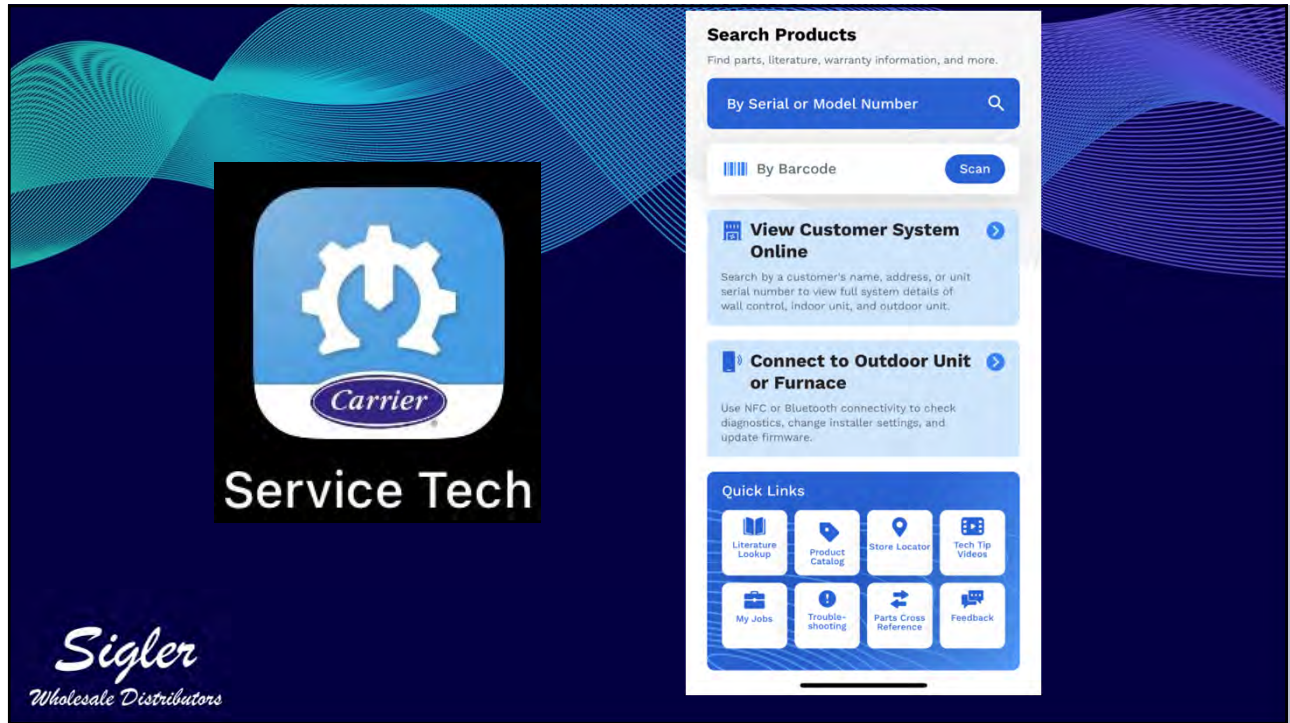
415-330-6666

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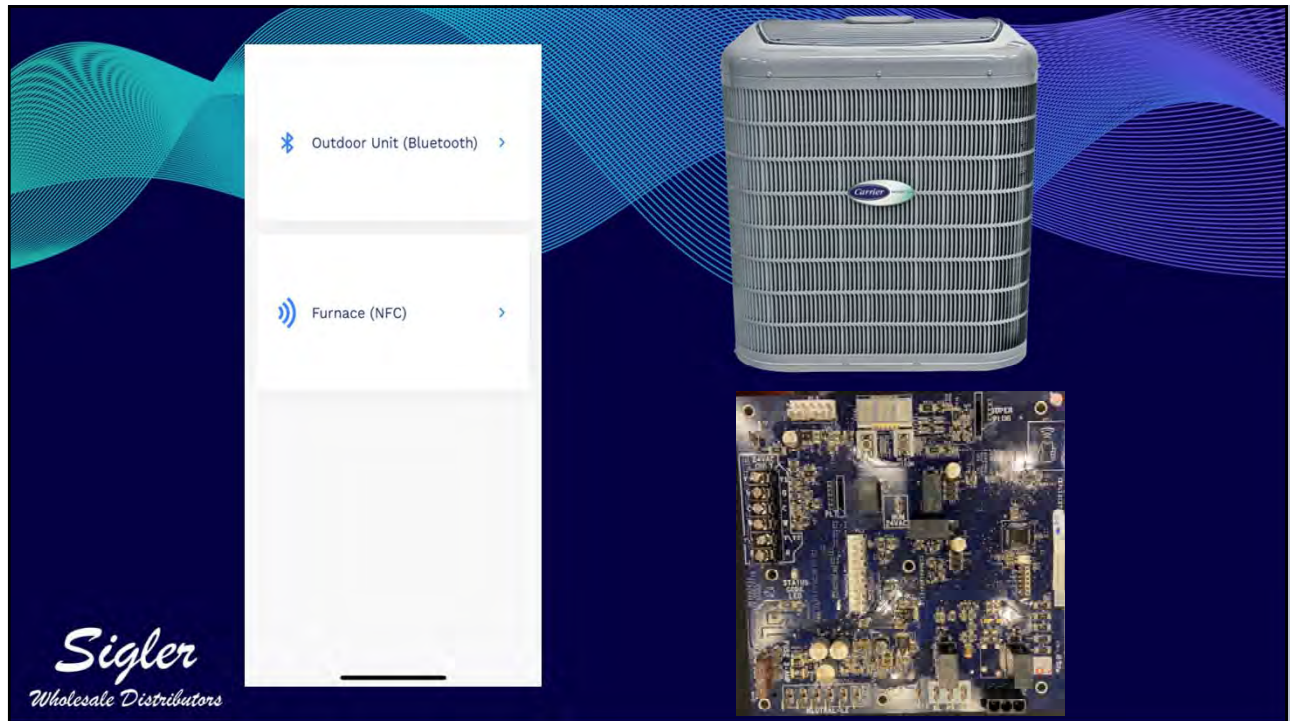
The diagram illustrates a text message exchange. On the left, a smartphone screen displays the 'Sigler' logo in a blue box and a white speech bubble containing the word 'TEXT'. Yellow arrows point from this screen towards the right. In the center, the phone number '415-330-6666' is displayed in blue. On the right, another smartphone screen shows a text message conversation. The messages are: 'My unit will not work!' (9:41 AM), 'Michael Sardina: How may we help you?' (10:00 AM), and 'Michael Sardina: You are missing wires!' (10:02 AM). Green arrows point from the right screen back towards the left screen, indicating a response.

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The image displays the Carrier Service Tech app interface. On the left is the Carrier Service Tech logo, featuring a gear icon and the text "Carrier Service Tech". Below the logo is the Sigler Wholesale Distributors logo. On the right is a screenshot of the app's main menu. The menu includes a "Search Products" section with options to search by "Serial or Model Number" and "Barcode". Below this are two main feature cards: "View Customer System Online" and "Connect to Outdoor Unit or Furnace". At the bottom is a "Quick Links" section with icons for Literature Lookup, Product Catalog, Store Locator, Tech Tip Videos, My Jobs, Troubleshooting, Parts Cross Reference, and Feedback.

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The image shows a Carrier outdoor unit and its control board. On the left is a screenshot of the app's connection screen, showing options for "Outdoor Unit (Bluetooth)" and "Furnace (NFC)". On the right is a photograph of a grey Carrier outdoor unit. Below the unit is a photograph of the control board, which is a complex electronic circuit board with various components and labels.

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Infinity[®] 26/24 Service App Upgrades

Main Screens

Bluetooth Activation

Bluetooth Pairing

Fault Codes

Interactive Troubleshooting

Over-The-Air Software Update

System Parameters

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Place your Phone within 6 inc. of the P/C board

POWER DOUSE NOT NEED TO BE ON!

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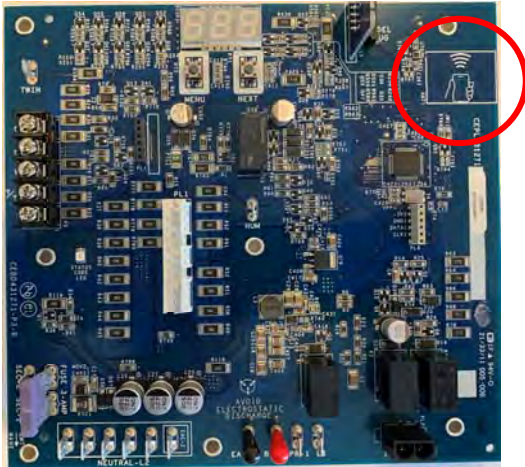
Connect to Equipment

1. Remove the furnace blower door
2. Tap connect
3. Hold the back of your device within an inch of the NFC chip on the control board until the success screen appears

Connect
Cancel
Troubleshoot

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Near Field Communication



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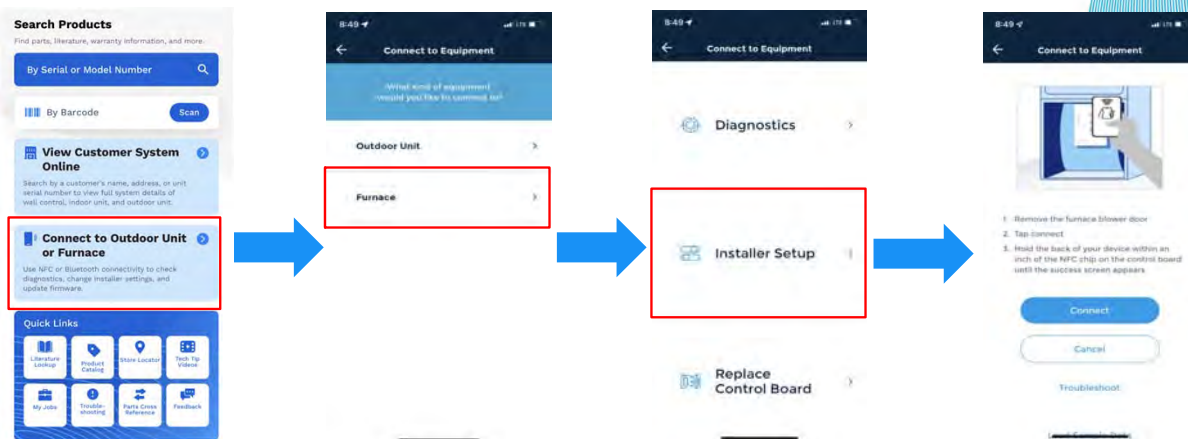
- Near Field Communication allows two devices placed within a few centimeters of one another to exchange information
- Used by Apple Pay and other contactless payment systems
- Installer recipe and user settings can be read, adjusted, and loaded into furnace control without switches or contact with the furnace control
- Non-powered, so information can be exchanged with furnace power in OFF state
- Allows for information transfer from existing control to new control easily
- Allows for runtime data
 - Fault code history
 - Runtime cycles/hours



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Furnace App Integration

Utilizing existing Service Tech App featuring patent-pending Near Field Communication (NFC)

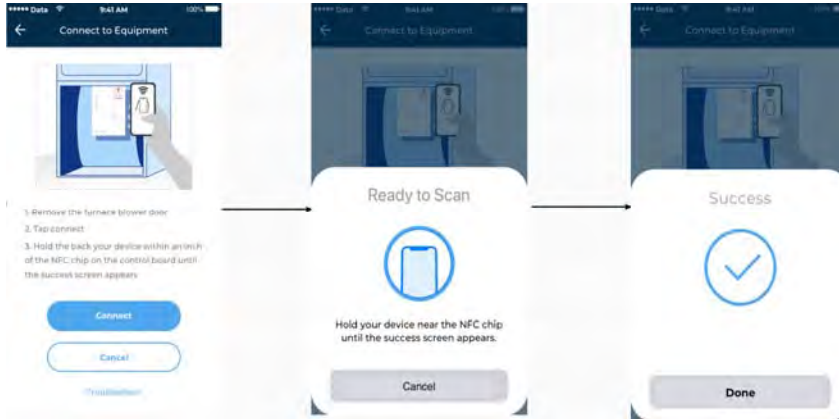


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Furnace App Integration

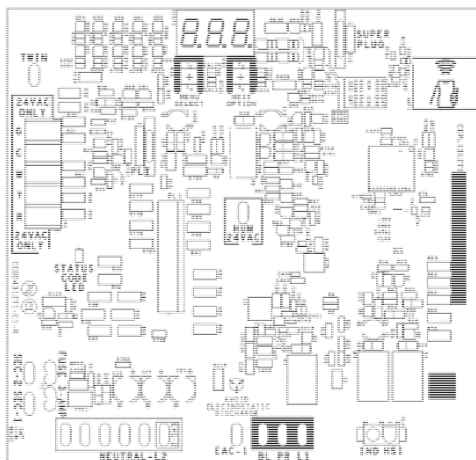
Utilizing existing Service Tech App featuring patent-pending Near Field Communication (NFC)



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Increased flexibility



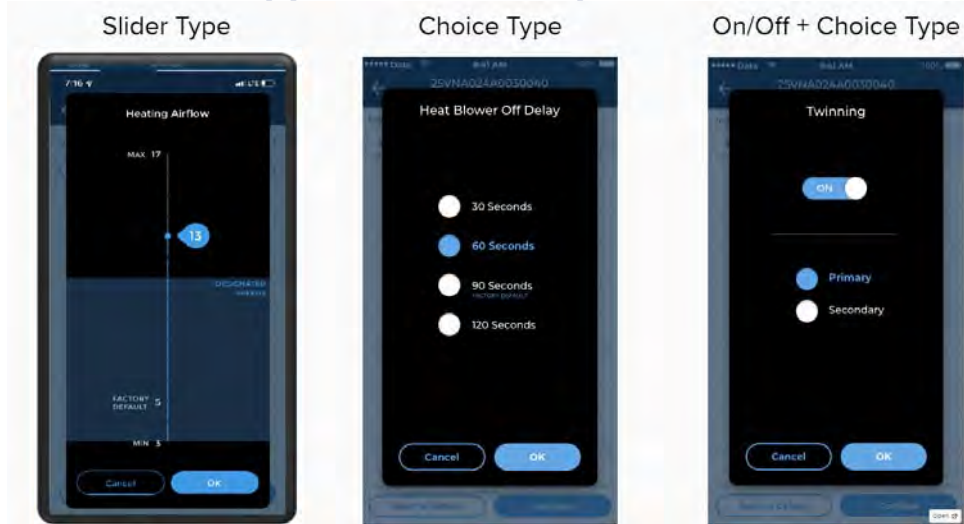
- New control for all entry tier units to better align with 2023 cooling products
- Will convert blower motors to PWM driven units – **18 speeds**
 - Greatly increased airflow selections for all modes of operation
 - Reduced motor stocking
- Will utilize Near-Field communication or pushbuttons to allow for adjustments

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Furnace App Integration

App Screen Examples



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• App Alternates - Super Plug

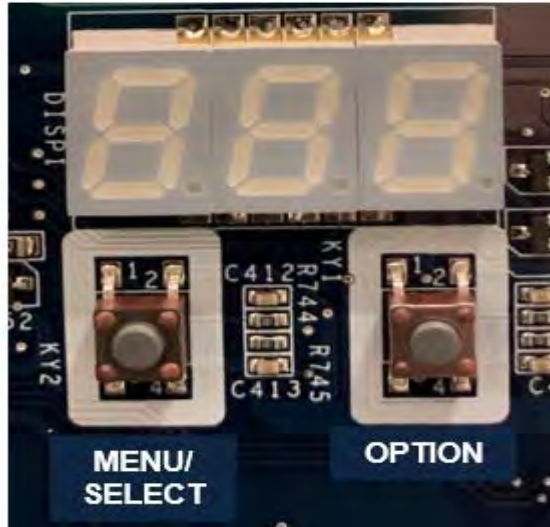


- Service controls do NOT contain run parameters
- Super plug is an alternate method of loading "run recipe" into furnace control
- Not in place while furnace is operating
 - Power up while plug is in place will automatically initiate programming mode , but will revert to run mode after 2 minutes

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• App Alternate Pushbuttons and 7 segment Display

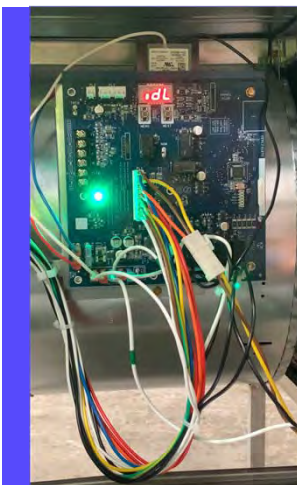


- Allows for manual selection for recipe load on new "blank" furnace controls
- Allows for manual adjustment of run parameters
 - Heating, cooling, and cont. fan speeds
 - Heating cooling off delays
 - Orientation
 - Twinning master and slave
- Used to initiate component self test
- 3 number display allows for more defined fault codes
 - Like NGIP, fault codes will have a base code and index allowing more concise troubleshooting

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• App Alternate Pushbuttons and 7 segment Display




3-digit 7 segment display w/ 2 push buttons

- Setup Options
- Fault Code Communication

Main Menu		
Display	7-Segment Visual	Function
FLt	<i>FLt</i>	Fault History Retrieval Menu
Ht	<i>Ht</i>	Heating Blower Speed Index
CL	<i>CL</i>	Cooling Blower Speed Index
CFn	<i>CFn</i>	Continuous Fan Blower Speed Index
Hod	<i>Hod</i>	Heating Blower Off Delay
Cod	<i>Cod</i>	Cooling Blower Off Delay
dir	<i>dir</i>	Direction; Unit Orientation Menu
CFn	<i>CFn</i>	Continuous Fan Blower Speed Index
tnn	<i>tnn</i>	Twinning Furnace Select
inF	<i>inF</i>	Startup Information (Software Version)
Ct	<i>Ct</i>	Component Test
rSt	<i>rSt</i>	Reset to Default Settings

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- Let's Talk about production oil verses refrigeration oil.
- **IF** you come across a unit that is covered in oil do not panic and think
- that you have a unit that has a leak.
- One easy step, rub the oil on your fingers if the oil dissipates from you fingers after 5 min it is production oil!

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Absolute Perfect Warranty Video!

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You Get a
Condenser and
you get a
condenser!
(First 30 Days)

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QR Hyper Link For Warranty

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DUCTLESS ADVANCED SERVICES

Knowing What You Are Working On
Is The First Step to
Troubleshooting!

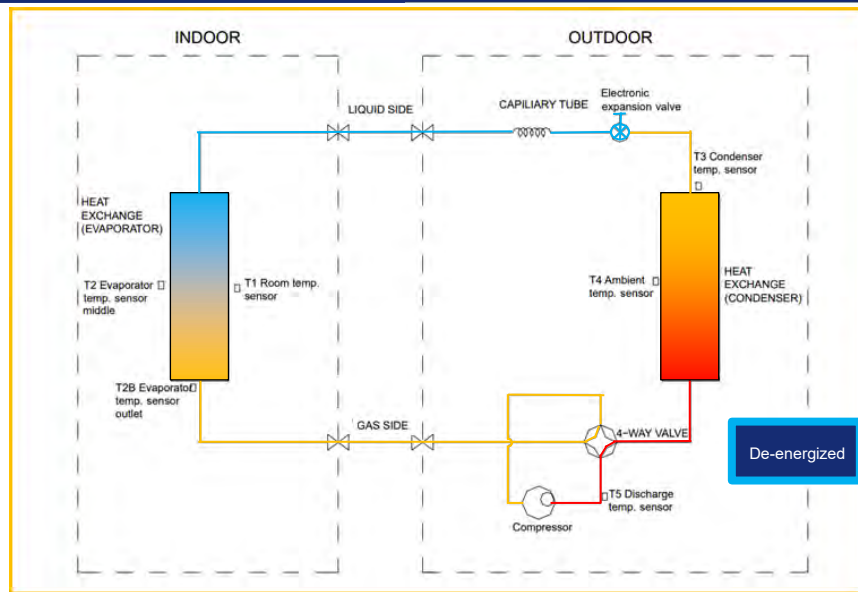
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PIPING MA*R PIPING COOLING

COOLING MODE

- Hot Gas
- Liquid
- Suction



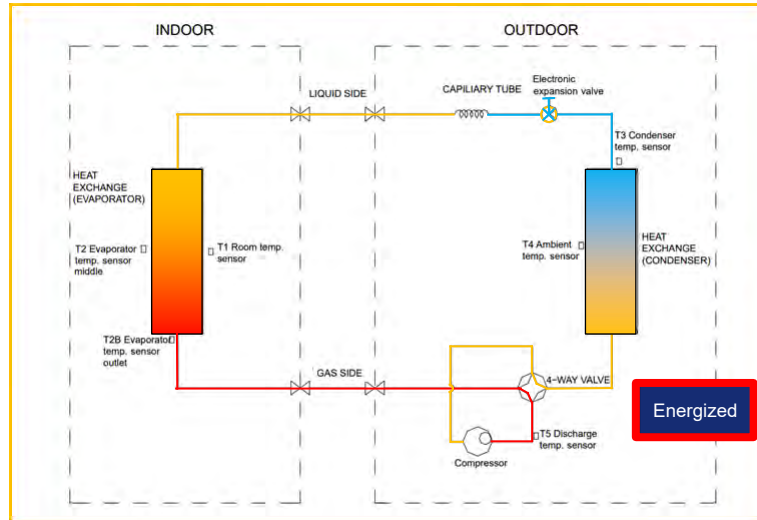
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PIPING MA*R PIPING HEATING

HEATING MODE

- Hot Gas
- Liquid
- Suction



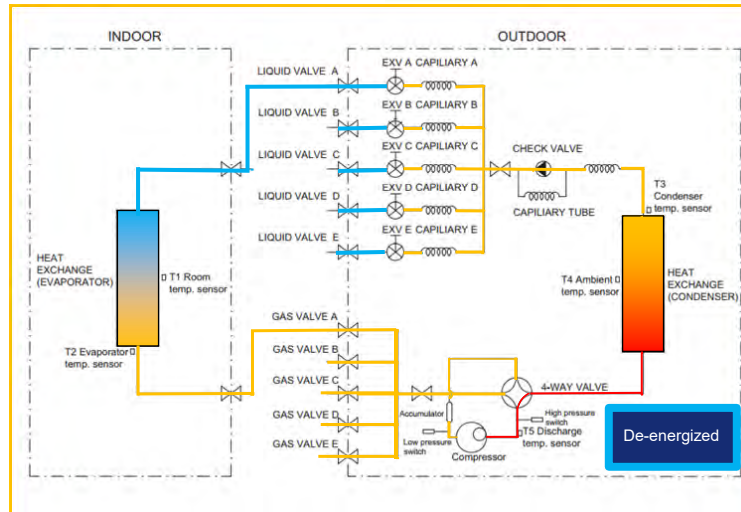
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PIPING MG*R PIPING COOLING

COOLING MODE

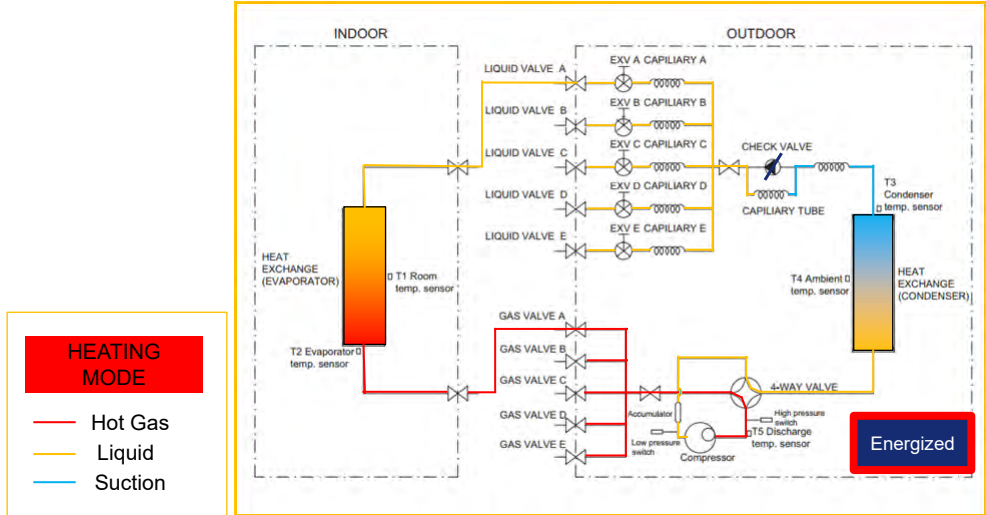
- Hot Gas
- Liquid
- Suction



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PIPING MG*R PIPING HEATING



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Fig. 13 — Automatic Wiring/Piping Correction

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AUTOMATIC WIRING/PIPING CORRECTION

The unit is capable of automatically correcting a wiring/piping error. Indoor units do not have to be in the run mode. The outdoor temperature should be above 41°F (5°C) to use this feature. Press the **CHECK** button on the outdoor unit PCB board for 6 seconds until the display shows "CE" ("FA" may appear first – continue to press **CHECK**).

The outdoor unit takes control of the indoor units and adjust fan speed(s) according to the program. Setpoint display (if available) will be "76" and outdoor unit will start the compressor and fan to dispense refrigerant to the indoor heads to determine piping setup versus physical wiring. When the controller has adjusted control so that each indoor unit is synced to its piping port (approximately 5-10 minutes, depending on temperature, unit size, etc.), "CE" is replaced with "00" on the display and the control program terminates.

NOTE: The indoor units will not automatically release from the "76" setting or return to previous control. Use the indoor units' remote controllers to restore them to normal function.

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Please Note If you use
a 24-volt interface
board
It will not auto correct
the Pipping.

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Error Diagnosis

E1 Wire Type

Acceptable:

- THHN - Thermoplastic High Heat-resistant Nylon coated
- THWN - Thermoplastic Heat and Water-resistant Nylon-coated

Not Acceptable:

- SJ Cord
- SO Cord
- SJO Cord
- SJOW Cord
- SJOOW Cord
- BX Cable
- Romex

Insulation

600v rating

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Why are we talking about this?

Because this will be the key to a successful mini split AKA ductless system. Knowing this info will save you time and \$\$\$\$\$.

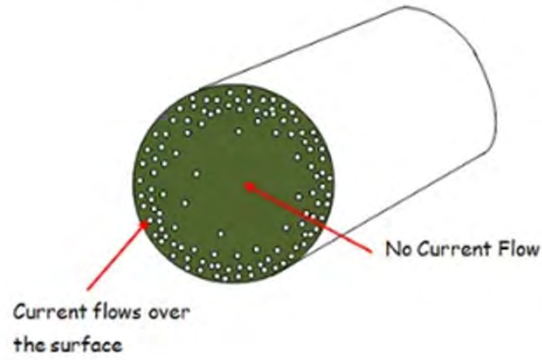
Do you Know
The number one question we
deal with in Tech Support?

Communication Error Codes!

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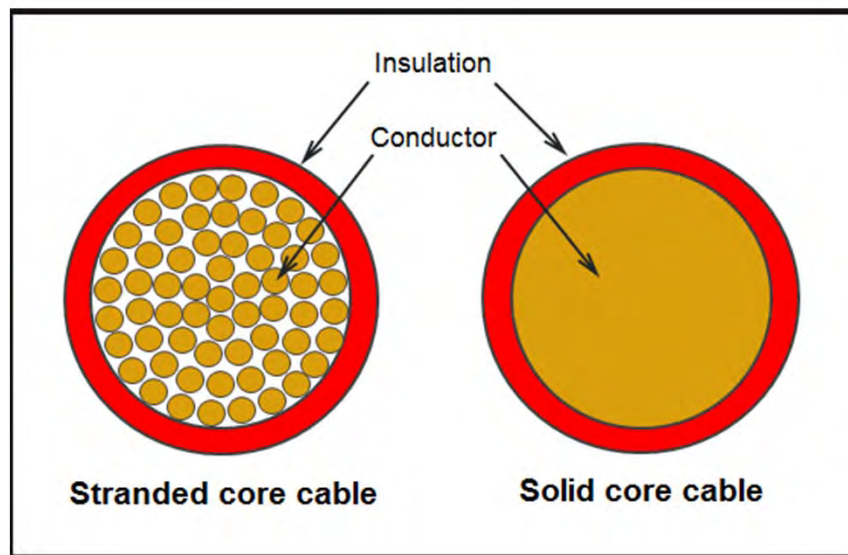
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What is Skin Effect in Transmission Lines?



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SJO CORD
DO NOT USE!

BX Cable
Do not use
These!

ROMEX
Don't Ever- Ever-
Ever
USE THIS!

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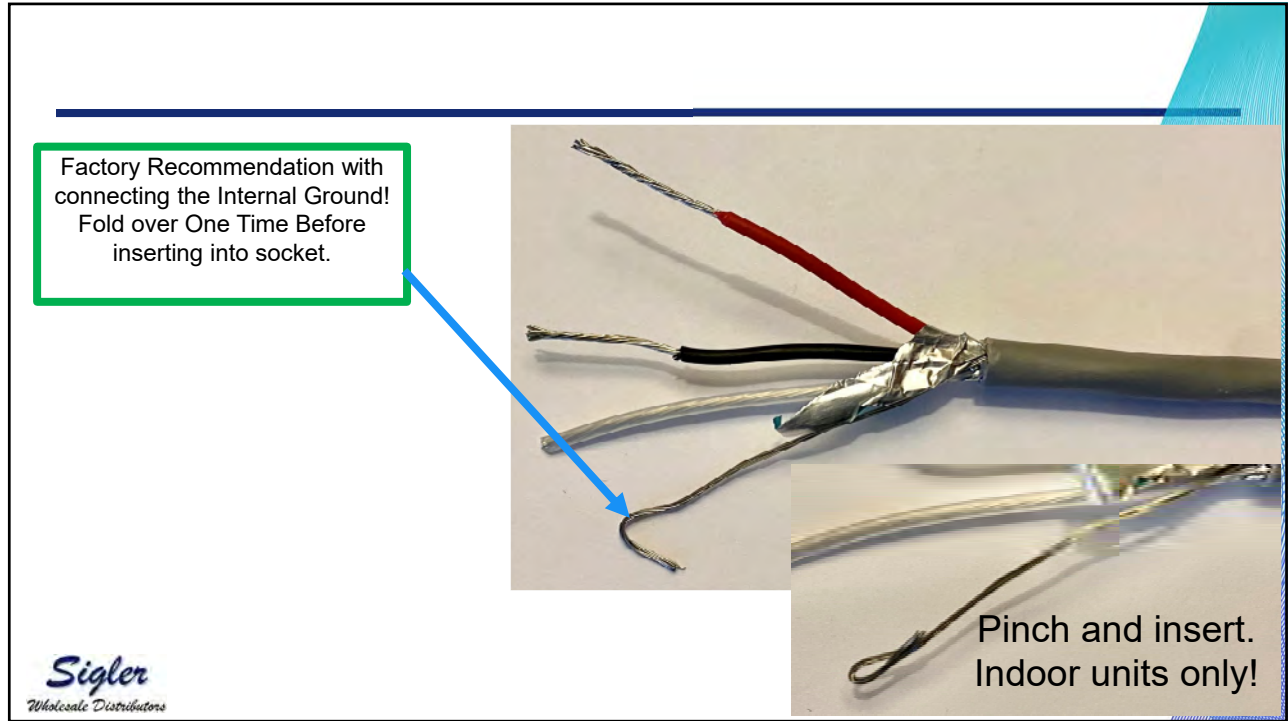
Regular 16-2 shielded cable

High end 16-3 shielded cable.

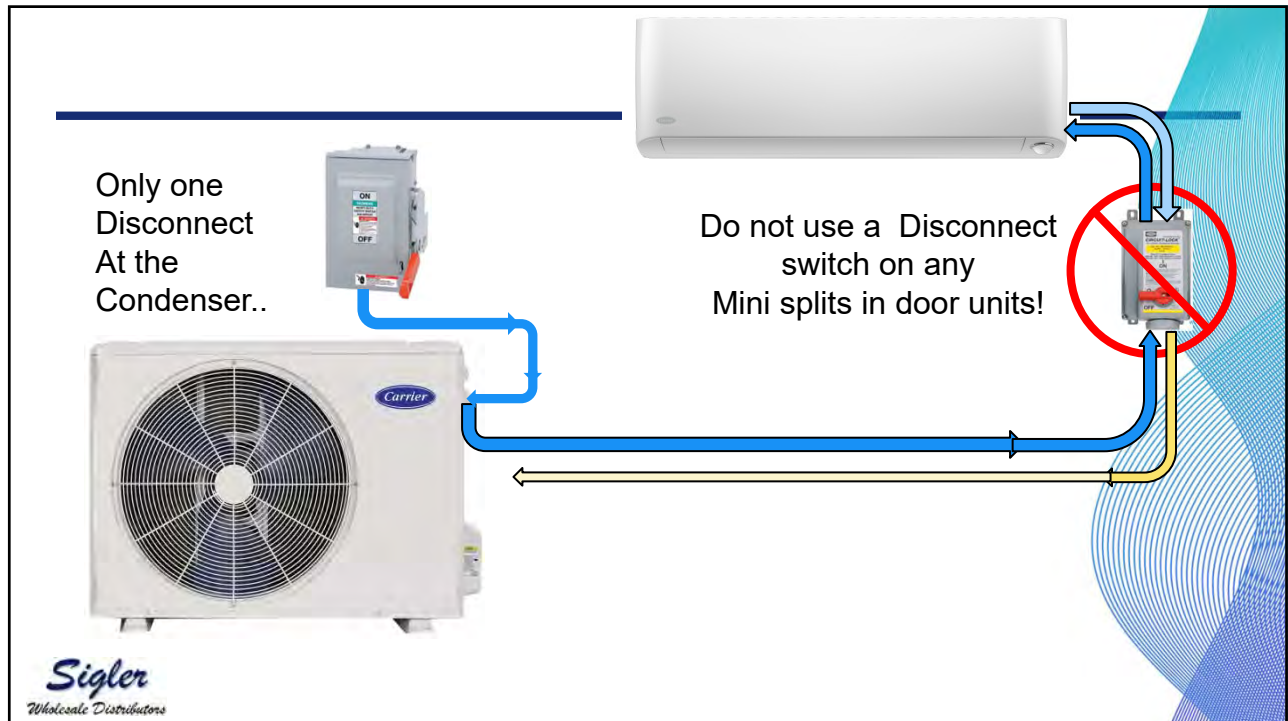
It also features a foil **shielding** that will ensure your signals are protected from any external interference. The **16-2 or 16-3 shielded cable** is ideal for access control, control systems, signaling, security systems, communications, intercom/PA systems, sound/audio, and nurse call installations.

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The Indoor unit does not receive feedback from outdoor unit during 110 seconds and this condition happens four (4) times continuously the E1 error code is generated.

Supposed Causes

- Wiring mistake
- Indoor or outdoor PCB faulty

In this example the L1 & L2 Red and Black wires are switched. All connections are polarity sensitive.

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INSTALLATION

DUCTED UNIT

ELECTRICAL

Fig. 29 – Connection Diagrams 09 to 24

9----24-ton BTU

ODU to IDU
14/3 power or 14/4 600v stranded mini split cable (L1,L2,S, ground)

3--5-ton BTU

Power ODU to IDU
14/2 w/ground stranded: L1,L2, ground
Communication
16awg stranded shielded

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MG*R & Every Model Verify

Table 3 — Piping and Refrigerant

System Size			18K	24K	30K	36K	48K
Piping	Min. Piping Length per each indoor unit	ft (m)	10 (3)	10 (3)	10 (3)	10 (3)	10 (3)
	Standard Piping Length per each indoor unit	ft (m)	25 (7.5)	25 (7.5)	25 (7.5)	25 (7.5)	25 (7.5)
	Max. outdoor-indoor height difference (OU higher than IU)	ft (m)	49 (15)	49 (15)	49 (15)	65 (20)	65 (20)
	Max. outdoor-indoor height difference (IU higher than OU)	ft (m)	49 (15)	49 (15)	49 (15)	65 (20)	65 (20)
	Max. height different between indoor units	ft (m)	32 (10)	32 (10)	32 (10)	32 (10)	32 (10)
	Max. Length per each indoor unit	ft (m)	82 (25)	98 (30)	115 (35)	115 (35)	115 (35)
	Max. Piping Length with no additional refrigerant charge per System (Standard Piping length x No. of Zones)	ft (m)	49 (15)	74 (22.5)	98 (30)	123 (37.5)	123 (37.5)
	Total Maximum Piping Length per system	ft (m)	131 (40)	197 (60)	263 (80)	328 (100)	328 (100)
	Additional refrigerant charge (between Standard – Max piping length)	Oz/ft (g/m)	0.16 (15)	0.16 (15)	0.16 (15)	0.16 (15)	0.16 (15)
	Suction Pipe Size	in (mm)	3/8"2 (9.5"2)	3/8"3 (9.5"3)	1/2"1+3/8"3 (12.7"1+9.5"3)	1/2"2+3/8"2 (12.7"2+9.5"2)	1/2"2+3/8"3 (12.7"2+9.5"3)
Liquid Pipe Size	in (mm)	1/4"2 (6.3"2)	1/4"3 (6.3"3)	1/4"4 (6.3"4)	1/4"4 (6.3"4)	1/4"5 (6.3"5)	
Refrigerant	Refrigerant Type		R410A	R410A	R410A	R410A	R410A
	Charge Amount	Lbs (kg)	4.41 (2.0)	6.17 (2.8)	6.61 (3.0)	10.14 (4.6)	10.14 (4.6)

NOTE: For piping runs greater than the "Maximum Piping Length with no additional refrigerant charge per System", see Additional Refrigerant Charge (see Table 5).

Refrigerant Piping:

Line sets to be sized based on the connection size of the indoor unit. Each pipe should be insulated individually.

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Section 1 ERROR CODE IDENTIFICATION

MG*R

MA*R



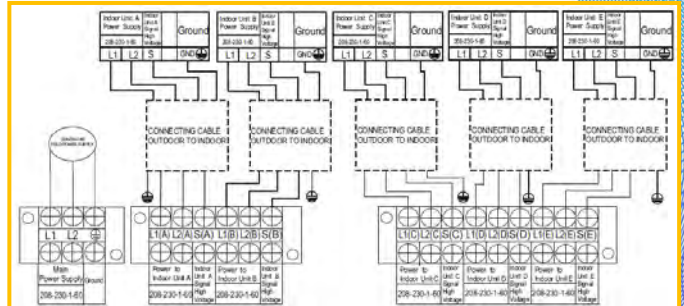
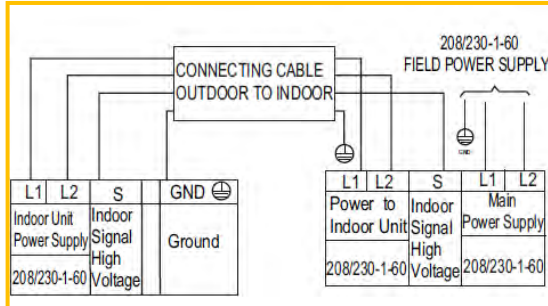
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Error Diagnosis (E1)

- Verify Terminated ends
- Verify Length
- Verify Route (Not parallel to other high voltage wires)

1:1

5 Zone



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Error Diagnosis (E1)

Communication Circuit Failure



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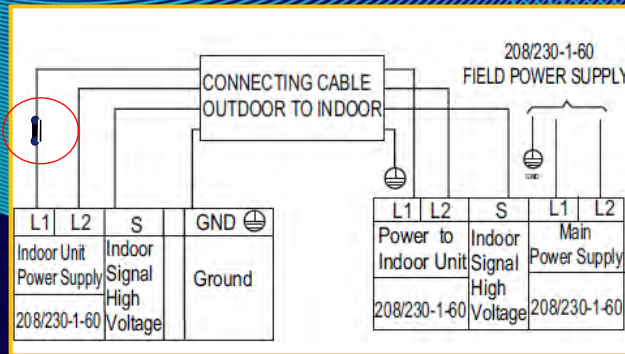
48

Error Diagnosis (E1)

External Components:

- Verify IDU Disconnects
- Verify External Float Switches

Float SW



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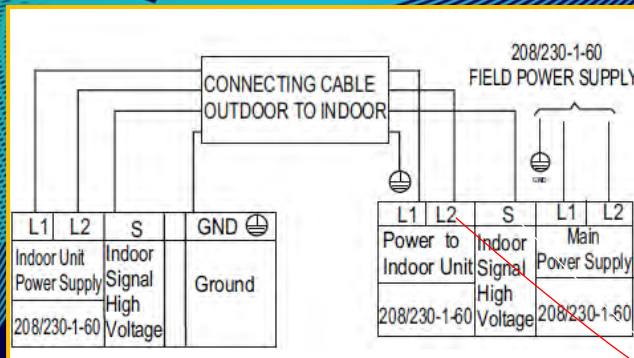
49

Error Diagnosis (E1)

Internal Components:

- Communication Verification

Meter DC Voltage



- 85
- 50
- 30
- 38
- 55
- 80
- 44
- 20
- 32



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The Most Important Slide to Have!

Use a multimeter to test the DC voltage between the outdoor unit's L2 port and S ports.

The red pin of the multimeter connects with the L2 port while the black pin is for the S port.

When the AC is running normally, the voltage moves alternatively between -50V to 50V.

If the outdoor unit has a malfunction, the voltage moves alternatively with a positive value.

If the indoor unit has a malfunction, the voltage will have a fixed value.

Example: 10-13VDC small fluctuating amount indicates an indoor unit malfunction.

Meter DC Voltage

85
-50
30
-38
55
-80
44
-20
32

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Error Diagnosis (E1)



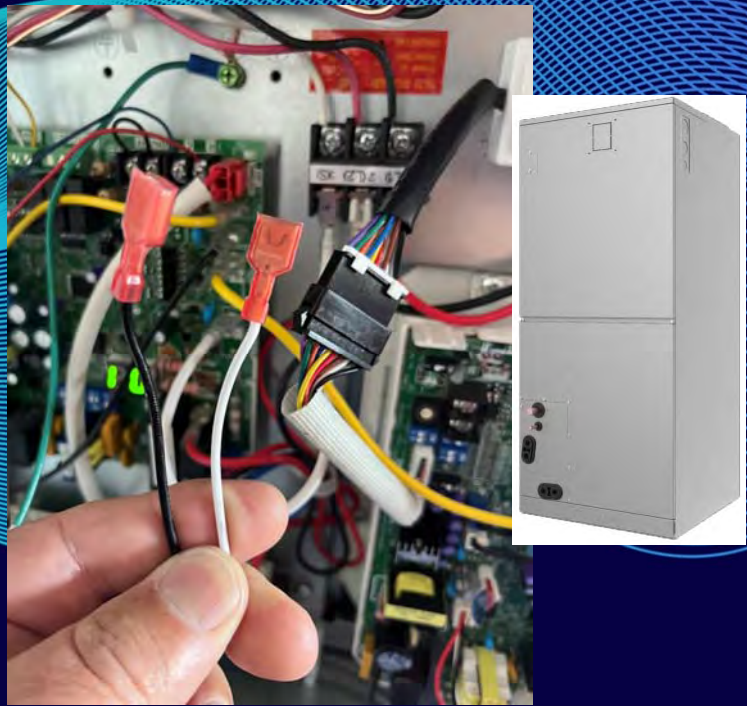
Knowledge Check

How long does it take before an E1 will be displayed after system startup?

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**Do not plug in
a separate
Devices
AKA
Electronics
Air Cleaner!**



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Error Diagnosis MAR – P6 / MGR P4

Code: P4/P6

Compressor discharge temperature Protection (TP)
(MA*R – P6)

Temperature protection of compressor discharge
(MG*R – P4)

Possible Causes:

- Refrigerant charge
- No refrigerant flow
- Exceeded max line length
- Thermistor
- Compressor
- Board

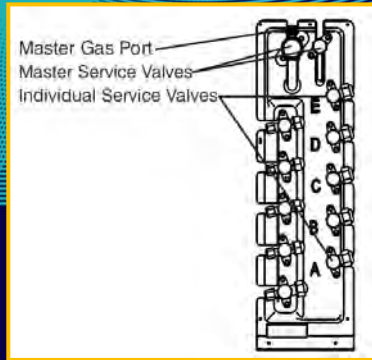
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Error Diagnosis (P6)

No Refrigerant flow

- Check service valve
- Check master valves (MG*R)



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What is Wrong?



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Error Diagnosis (P6)


Thermistor

- Not secured on pipe

Compressor

- Resistance Check
- Wiring
- Tight bearings


Single Rotary



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Error Diagnosis (P6)



P6 Exception

P6 error on only the 36,000 MA*R means low pressure switch.

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Error Diagnosis MAR P4 / MGR P6

Error P6/P4:
Inverter Compressor Drive Error (MA*R - P4)
IPM Module protection (MG*R - P6)

Possible Causes:

- Communication between main and inverter PCB
- Voltage high, low, imbalance
- Compressor rotation (U,V,W Wiring)
- ODU Fan
- Compressor
- Reactor
- Faulty ODU PCB
- Liquid in oil



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MAR Sizes

- 9,000_{Btu/hr}
- 12,000_{Btu/hr}
- 18,000_{Btu/hr}

Inverter & Main PCB combined.

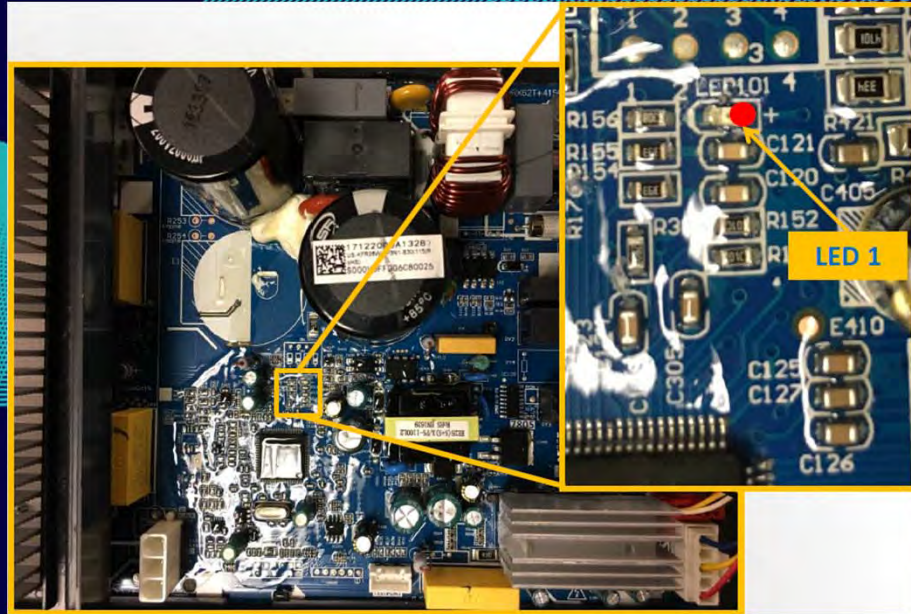
- 24,000_{Btu/hr}
- 30,000_{Btu/hr}
- 36,000_{Btu/hr}

Inverter & Main PCB separate.



60

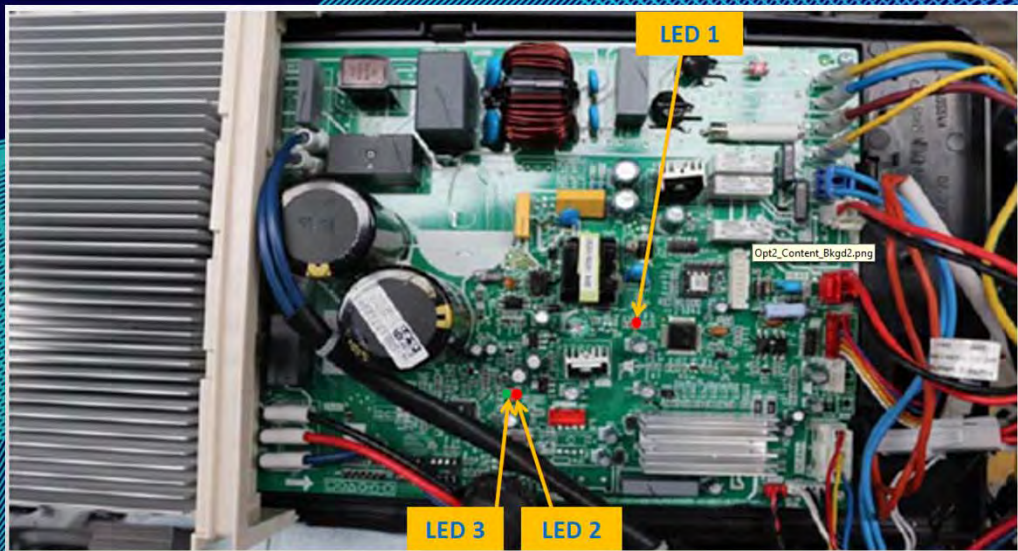
Sizes 9-12 (120 Volt) ODU Display



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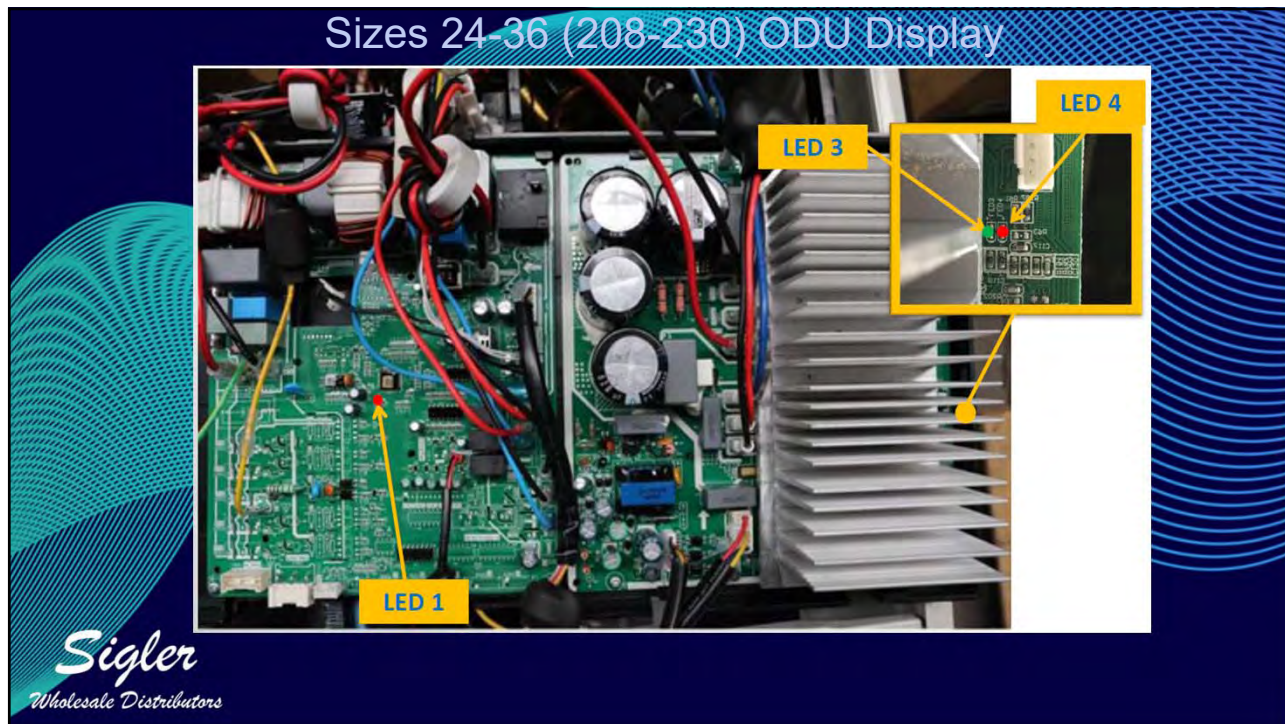
61

Sizes 9-18 (208-230v) ODU Display



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LED1 (RED): Slow 1Hz = Standby, Fast 3Hz Error

LED Codes

Contents	LED3 (Green)	LED2 (Red)
Normal standby	On	Off
Normal operation	Off	On
DC voltage too high/too low protection	On	On
Compressor driven chip EEPROM error	On	Flash
Compressor speed malfunction	Off	Flash
Zero speed protection of compressor/ outdoor fan or lack of phase of compressor or outdoor fan	Flash	On
IGBT strong current protection	Flash	Off
Communication error between outdoor main chip and compressor driven chip	Flash	Flash

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MGR Sizes

- 18,000 – Two Zone
- 24,000 – Three Zone
- 30,000 – Four Zone

Smaller Chassis (1-fans)
Inverter & Main PCB Separate
(2 ODU PCBs)

- 36,000 – Four Zone
- 48,000 – Five Zone

Larger Chassis (2-fans)
Inverter, Fan, & Main PCB Separate
(3 ODU PCBs)

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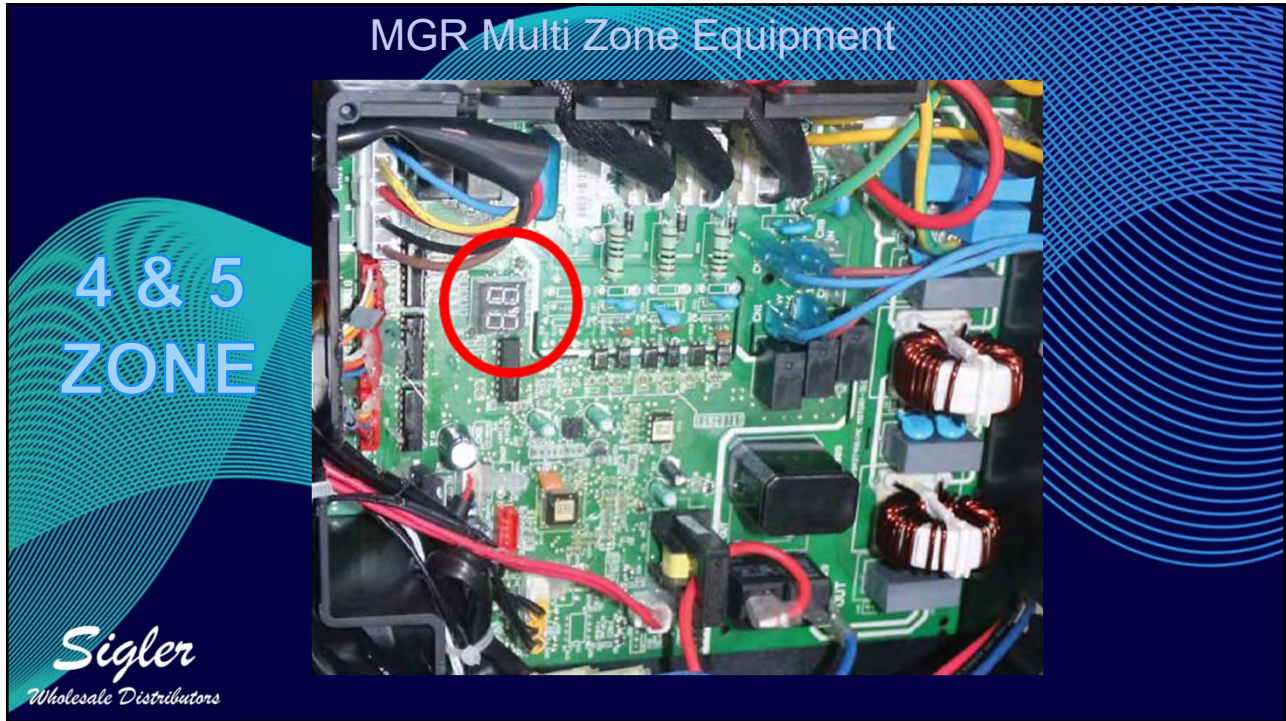
MGR Multi Zone Equipment 2 & 3 Zone boards

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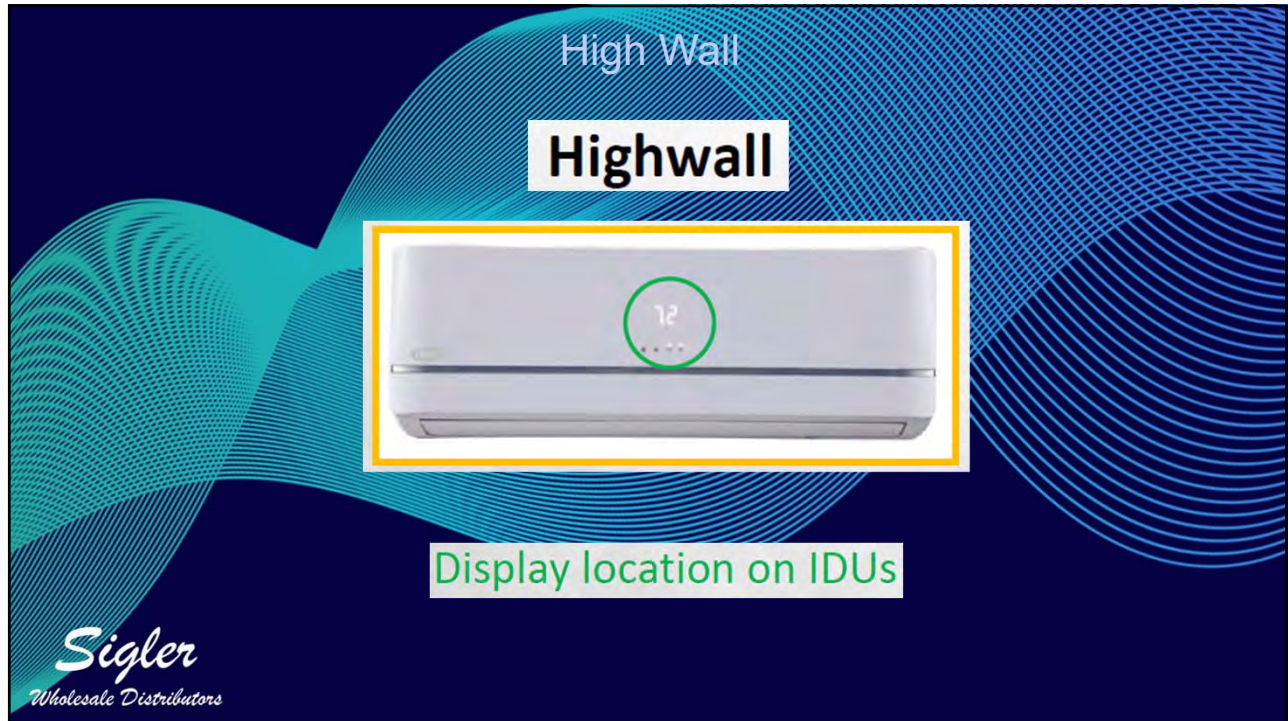
66



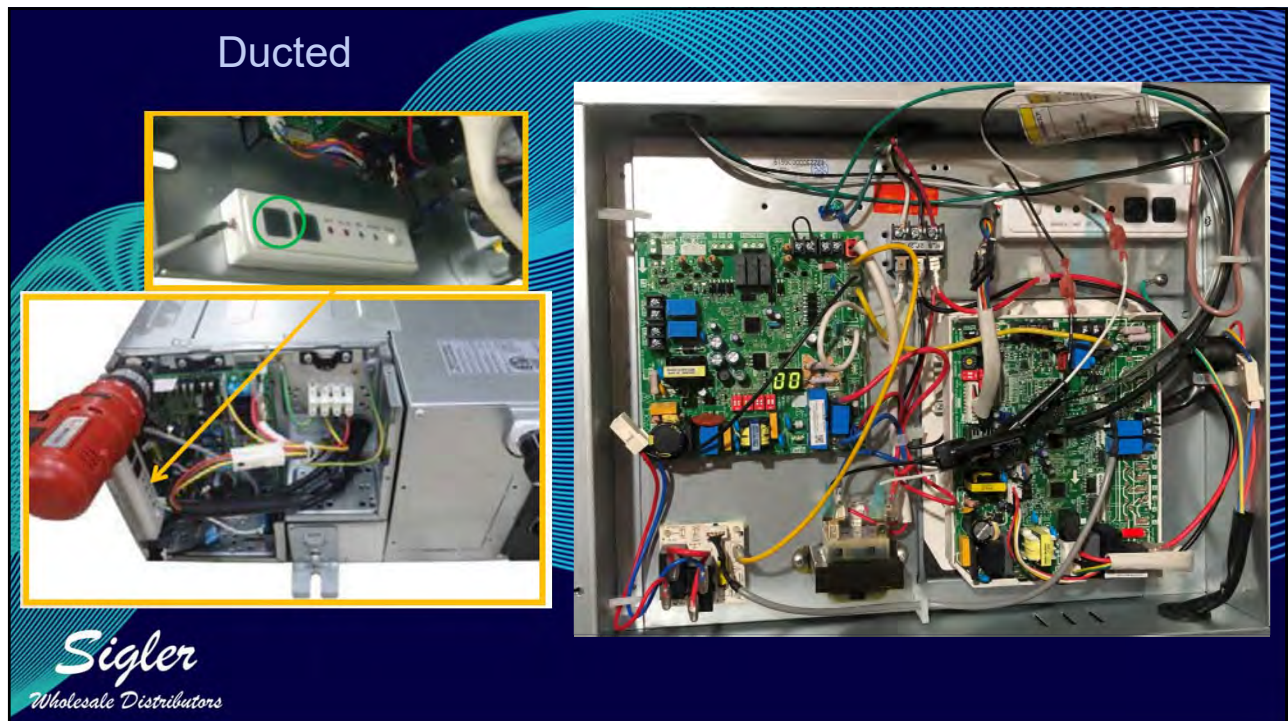
67



68



69



70

4-Way & Floor Console

4-way



Infrared Receiver
NOT a display

Floor Console



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Wired Controller KSACN04/0501AAA 601AAA, 701AAA & KSACN801AAA

F0 displayed on the Wired Controller is a communication fault between the Wired Controller and the Indoor unit. The Wired Controller will also display any other Error Codes that are generated by the system at large.

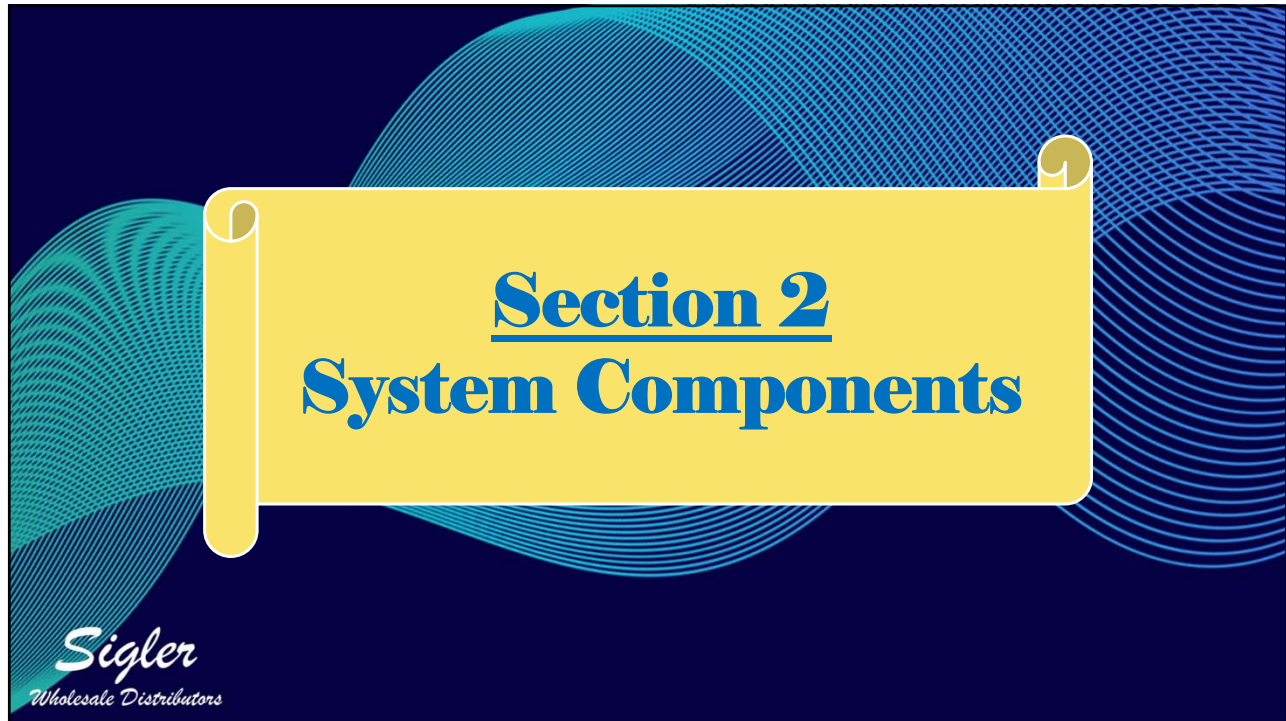
Error Display



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System Components Thermistors

Thermistors MA*R & MG*R

- (T1) Return air temperature.
- (T2) Evaporator coil temperature.
- (T3) Condenser coil temperature.
- (T4) Outdoor air temperature.
- (TP) Discharge temperature.

Thermistor locations

- (T2B) Evaporator suction temperature. **MGR only?**

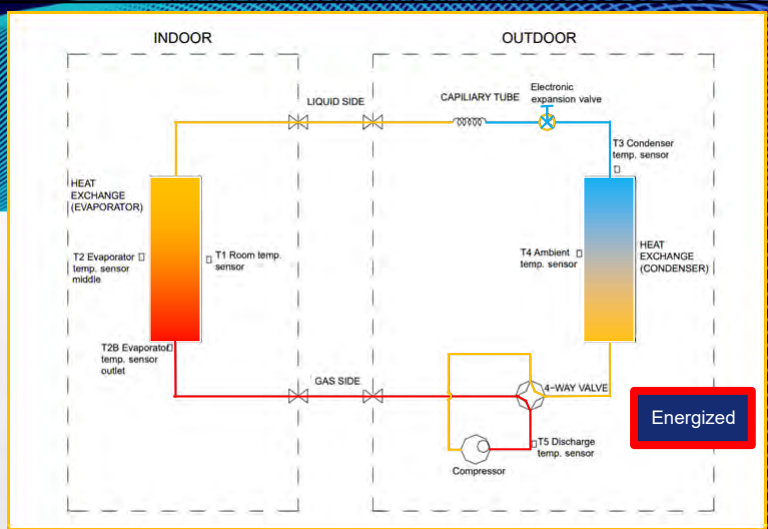
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- (T1) Return air temperature.
- (T2) Evaporator coil temperature.
- (T3) Condenser coil temperature.
- (T4) Outdoor air temperature.
- (TP) Discharge temperature.

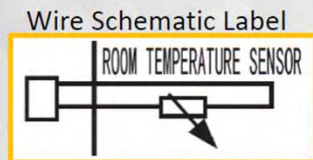
Thermistor locations

- (T2B) Evaporator suction temperature. **MGR only?**



75

System Components Return Air Thermistors



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System Components Evaporator

Evaporator coil temp

Wire Schematic Label

PIPE TEMPERATURE SENSOR

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System Components Evaporator Thermistors

Evap Leaving temp C

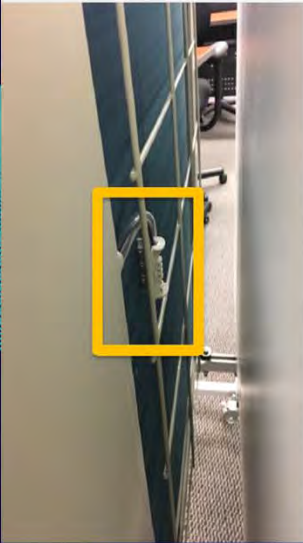
Evap Leaving temp B

Evap Leaving temp A

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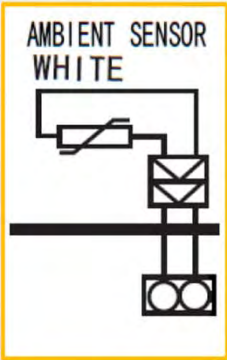
System Components Outdoor air Thermistors



Outdoor Air Sensor

Wire Schematic Label

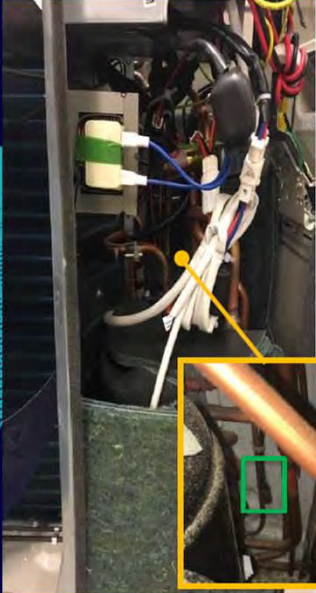
AMBIENT SENSOR
WHITE



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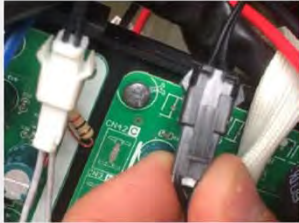

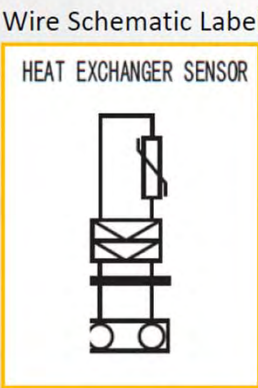
System Components Condenser Coil Temp



Condenser Coil Temp

Wire Schematic Label

HEAT EXCHANGER SENSOR



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80

System Components Discharge Temp

The image is a composite of three parts. On the left is a photograph of a mechanical system with copper coils and a white sensor labeled "Discharge Sensor" with a blue arrow. In the center is a "Wire Schematic Label" for an "EXHAUST TEMPERATURE SENSOR" with a symbol labeled "TP". On the right is a photograph of a green circuit board with a hand holding a black cable connected to a sensor.

Discharge Sensor

Wire Schematic Label

EXHAUST TEMPERATURE SENSOR

TP

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System Components (Board Change)

The image shows two circuit boards side-by-side. The left board is labeled "Old Board" and the right board is labeled "New Board". A large yellow arrow points from the old board to the new board. The boards are green and populated with various electronic components.

Old Board

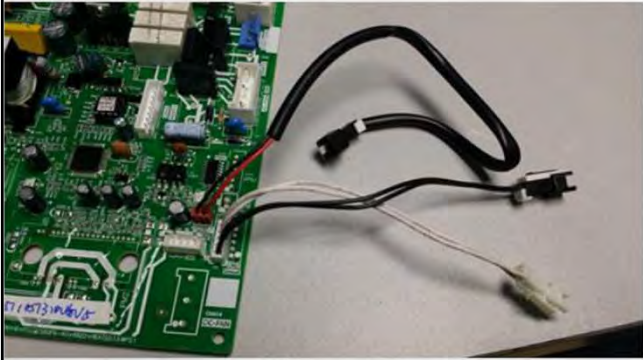
New Board

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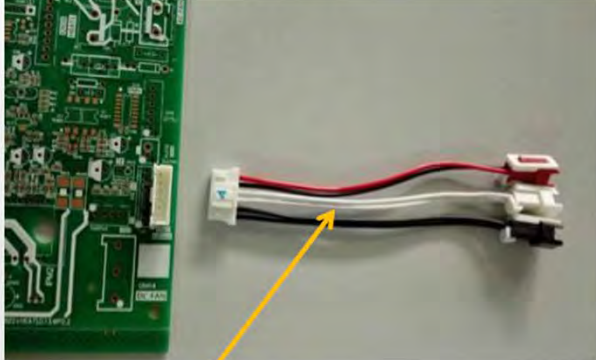
82

(Board Change)


Before V1.8



After V2.0



Adaptor



83


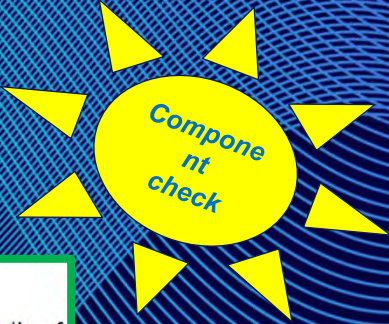
System Components

Thermistors


What it does:
Provides indoor unit circuit board different temperatures.

How to check it:
Read Resistance and compare to temperature/resistance chart in appendix of Service Manual.
Check voltage

Findings:
Matches chart in service manual



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Knowledge Check

Why is inverter technology becoming so popular and how does it work?


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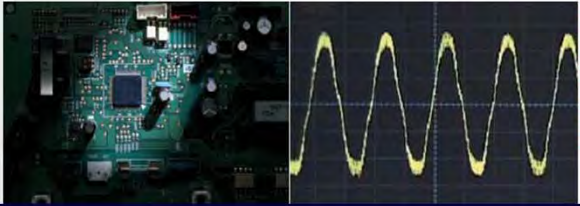
System Components IPM

DLS Technology

A *fixed speed compressor* is susceptible to electrical damage



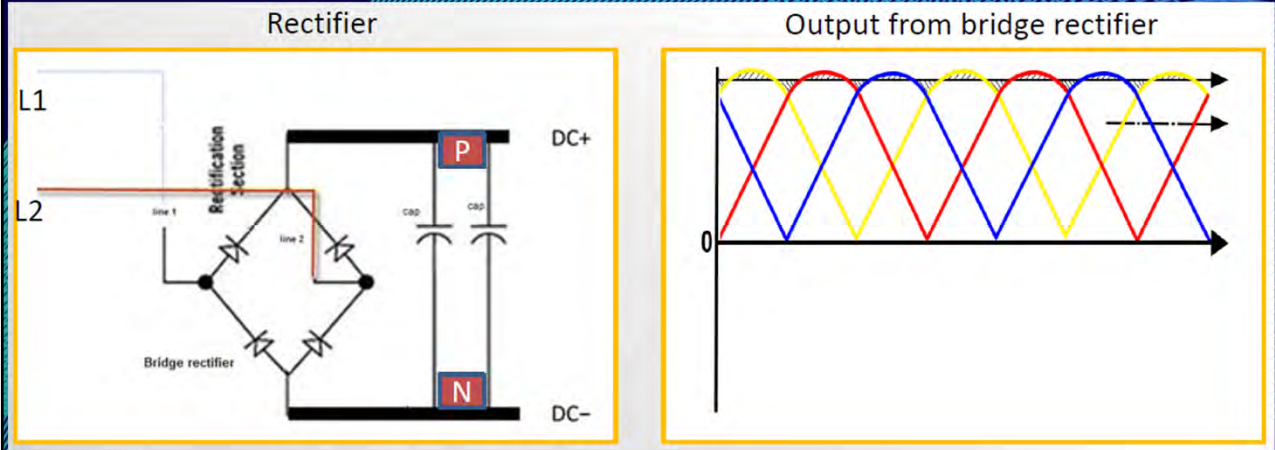
An *inverter-driven compressor* is less likely to fail at start-up because it sees a soft-start, making it more **MORE RELIABLE**



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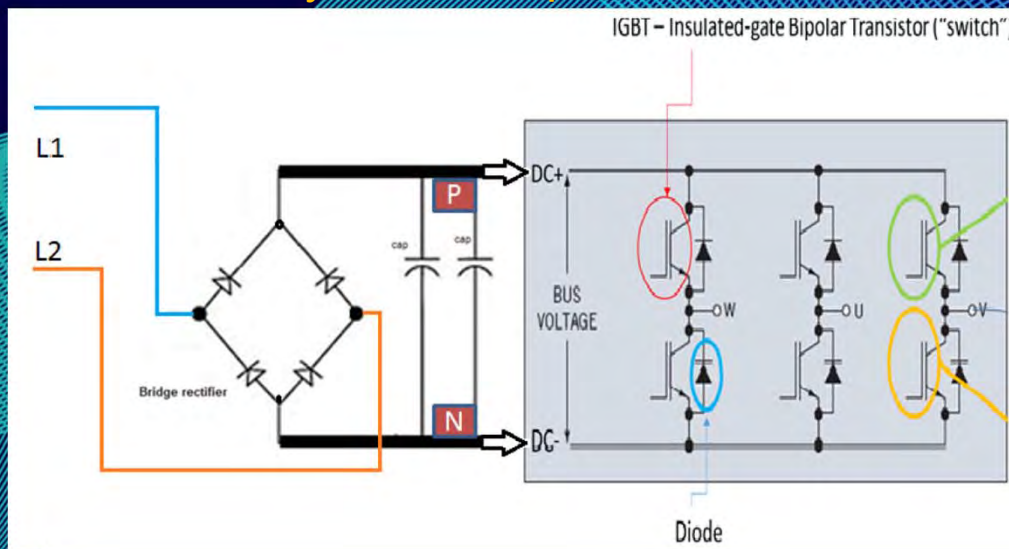
System Components IPM



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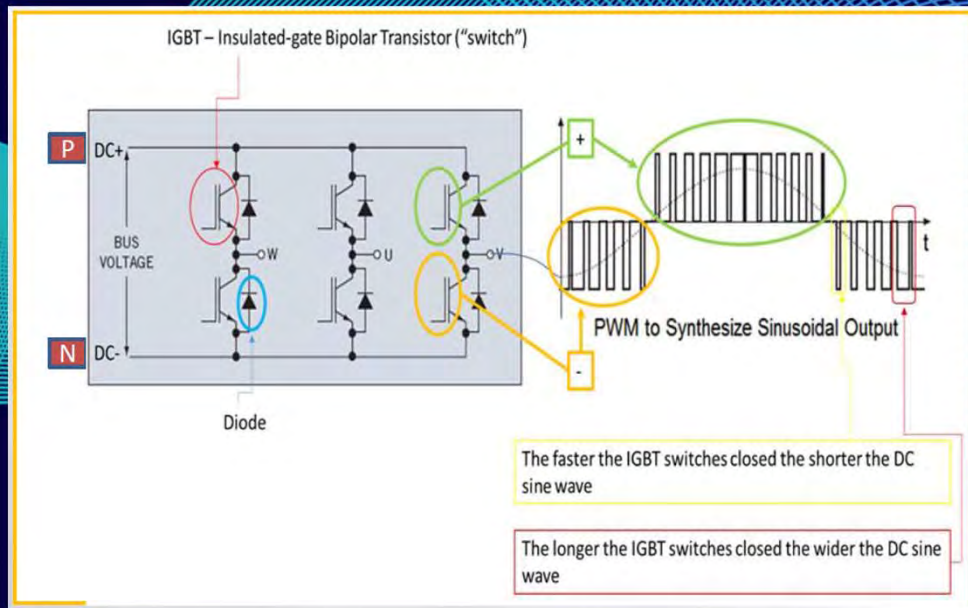
System Components IPM



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System Components IPM

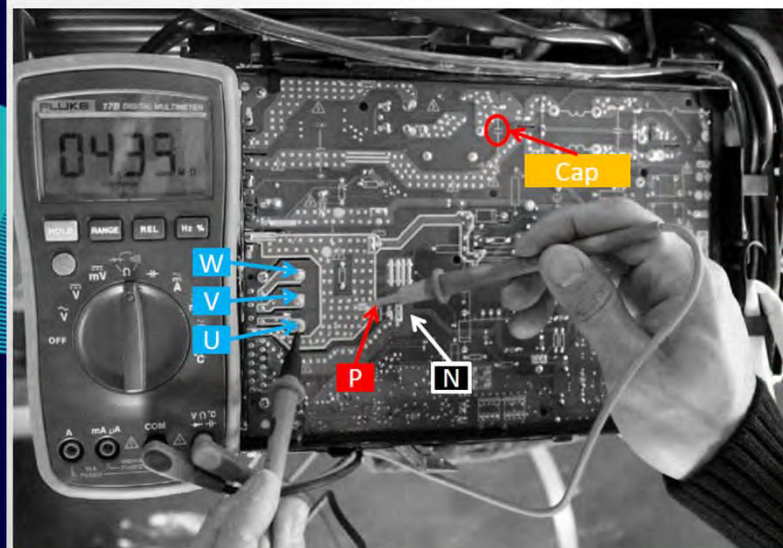


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System Components IPM

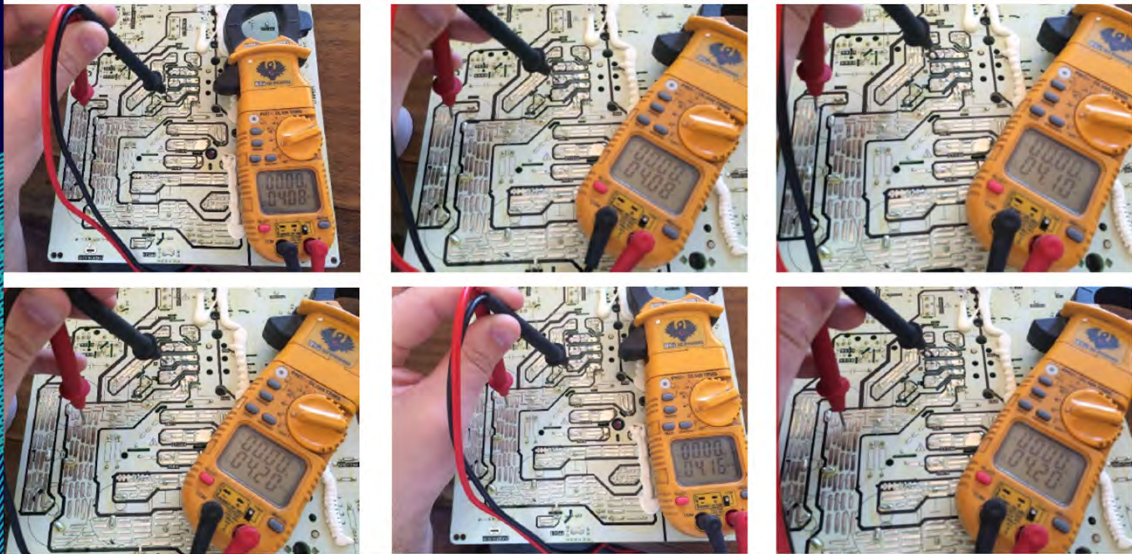
Inverter and Main PCB Built in



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Inverter Separate from Main Board (Red on P & N)

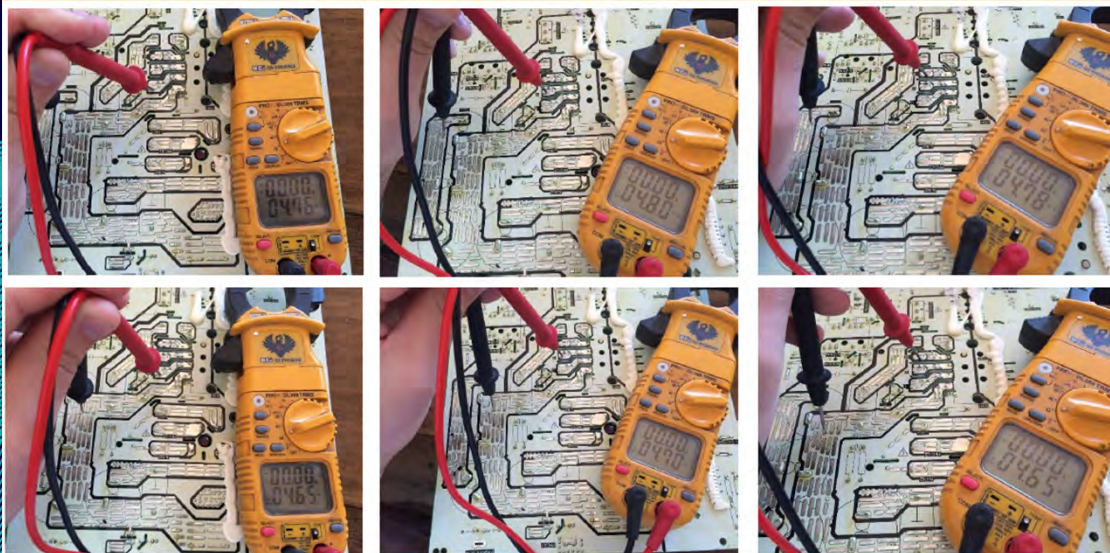


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System Components IPM

91

Inverter Separate from Main Board (Black on P & N)




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System Components IPM

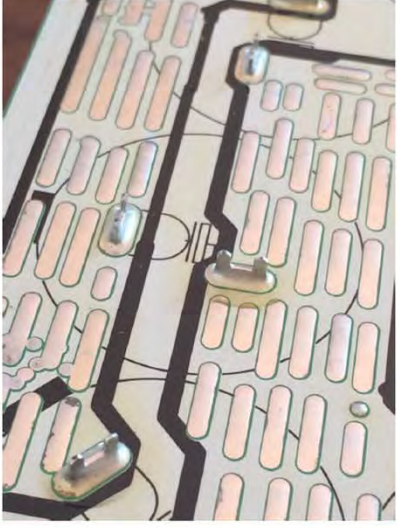
92

System Components IPM

Coating



Capacitor



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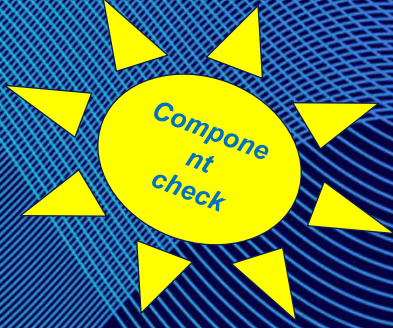
93

System Components IPM

What it does:
The IPM opens and closes the IGBTs at specific intervals to simulate a sine wave.

How to check it:
Power Off
Wait 10 minutes
Check resistance between P and UVW
Check resistance between N and UVW

Findings:
Several mega ohm
Look for consistency between transistors.



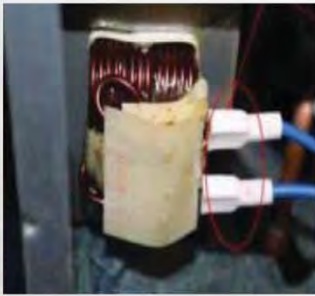



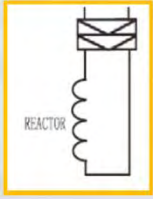
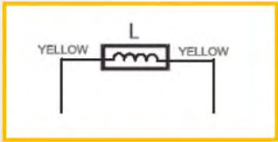
Component check

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Next up... Reactor

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System Components Reactor


MA*R 2 Zone Reactor	MG*R 2 Zone Reactor	MG*R 5 Zone Reactor
		
		

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System Components Reactor

Resistance check on windings



High and Fade is Okay!

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System Components Reactor

What it does:
A reactor opposes the change in current.

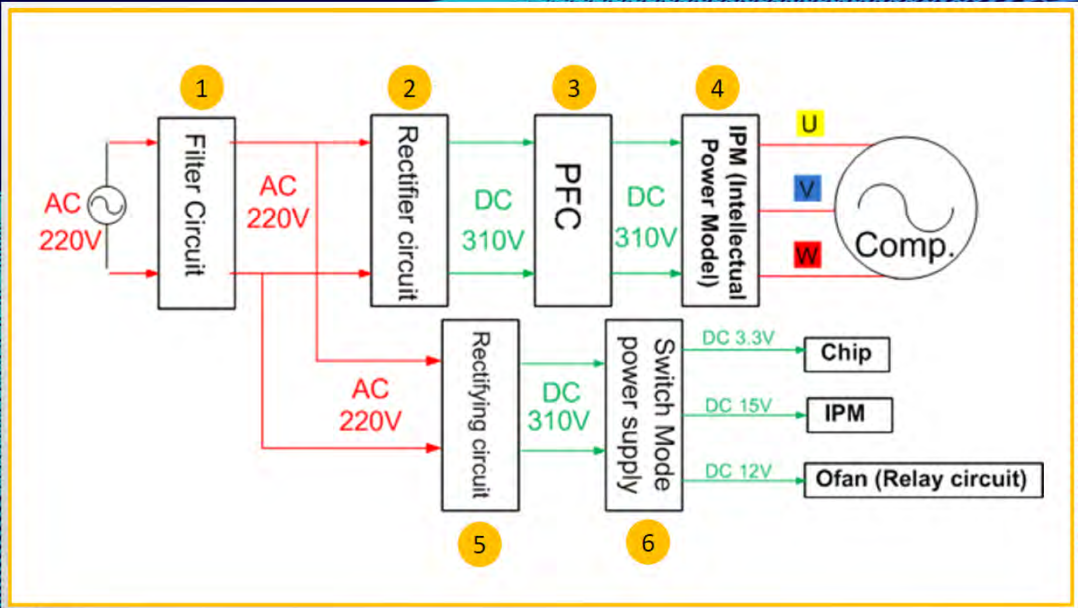
How to check it:
Measure Resistance


Findings:
Typically under 1 Ohm
Not OL (open load)
Not 0Ω (shorted)
No resistance to ground



Next up...IPM

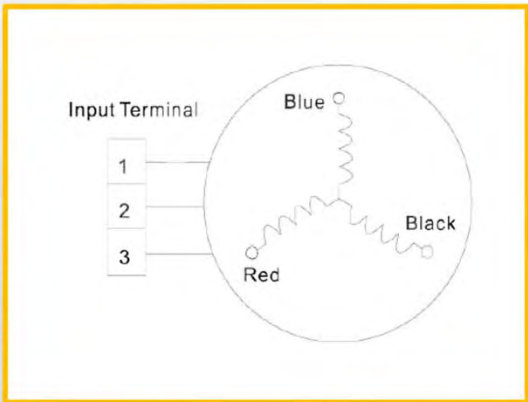
97







System Components IPM

98





ATM150D23UFZ	ATP235D22UMT	ATP250D22UMT	ATF310D43UMT	ATQ360D1UMU
1.72 Ω	0.75 Ω	0.75 Ω	0.65 Ω	0.37 Ω




System Components Compressor


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Resistance check on windings


1 to 2




2 to 3



1 to 3






System Components Compressor


100

Resistance check on windings


1 to 2



2 to 3



1 to 3




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System Components Compressor


101

Checking for Short Circuit


1 to Gnd



2 to Gnd



1 to Gnd



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System Components Compressor

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System Components Compressor

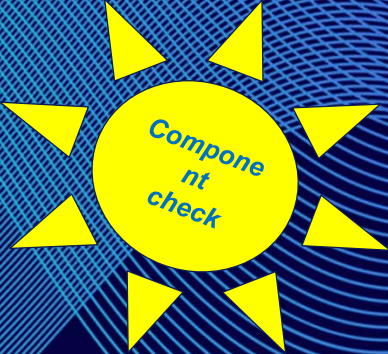
What it does:
 Provides refrigerant flow through the coils.
 Changes speed to meet the capacity of each indoor unit.

How to check it:
 Power Off
 Wait 10 minutes
 Check resistance across windings
 Check resistance from windings to ground

Findings:
 Under 2 Ω and all equal
 OL to ground

Next Up...EEV

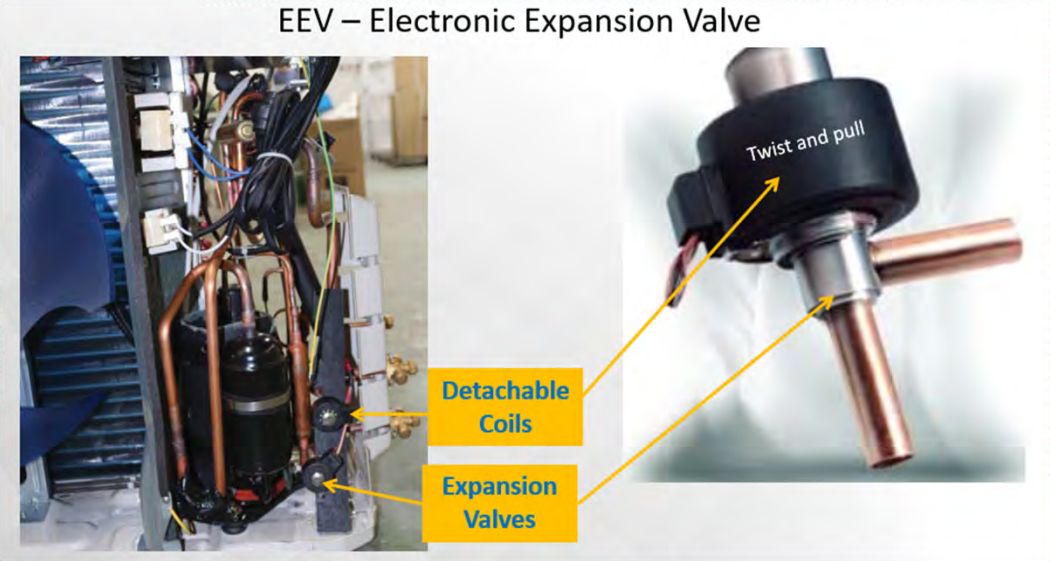
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System Components EEV

EEV – Electronic Expansion Valve



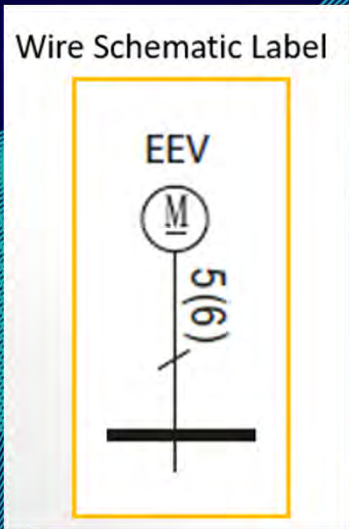
Detachable Coils

Expansion Valves

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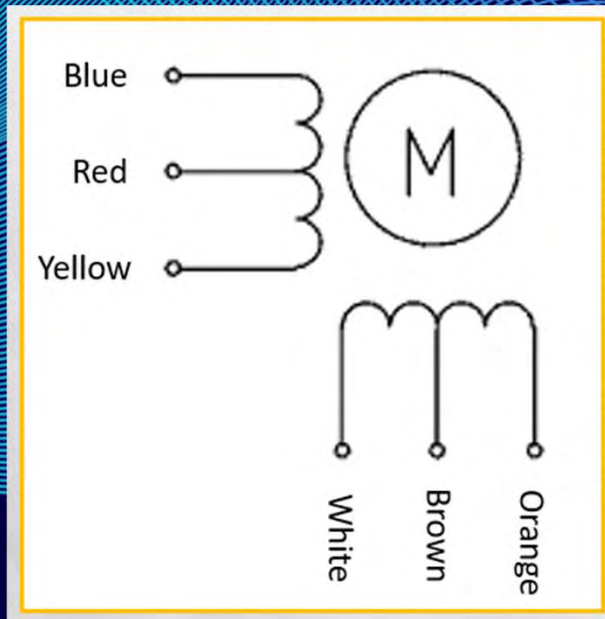
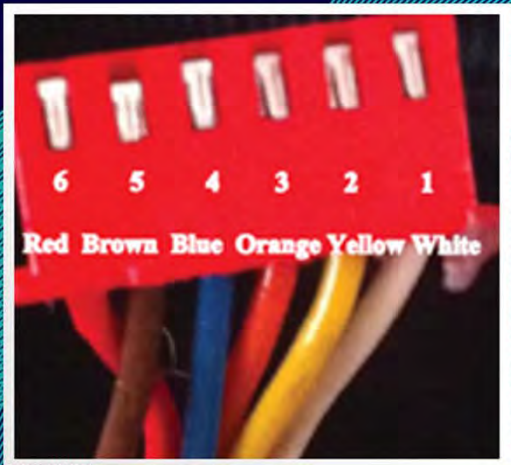
System Components EEV



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System Components EEV



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AS EACH SEQUENTIAL COIL IS ENERGIZED, MOTOR ROTATES OR "STEPS" IN INCREMENTS

MOTOR COILS

MOTOR ROTATION (STEPS)

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System Components EEV

107


System Components EEV

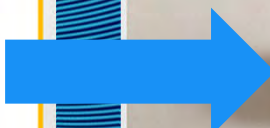
Internal Components

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System Components EEV





Manual OPEN/CLOSE



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System Components EEV

What it does:
Meters refrigerant into IDU

How to check it:
Ohm out each winding from center tap to end.

Findings:

Wire Color	Resistance
Red to Blue	50 Ω
Red to Yellow	50 Ω
Brown to orange	50 Ω
Brown to White	50 Ω



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Next up...4-way

110

Electronic Expansion Valve (EXV) Control

1 EXV is fully closed when power is turned on. The EXV will standby with the 350P open and then opens to the target angle after the compressor starts.

2 EXV will close with - 160P when the compressor stops.

Then EXV will standby with the 350P open and then opens to the target angle after the compressor starts.

3 The action priority of the EXVs is A-B-C-D-E.

4 Compressor and the outdoor fan start operation only after the EXV is initialized.

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Cooling mode

1 The initial open angle of EXV is dependent on indoor model size, adjustment range is 100-400p. When the unit starts to work for 3 minutes, the outdoor unit receives the indoor units' (of capacity demand) T2B information and calculates their average. After comparing each indoor's T2B with the average, the outdoor gives the following modification commands: if the $T2B > \text{average}$, the relevant valve needs more 16p open. If the $T2B = \text{average}$, the relevant valve's open range remains. If the $T2B < \text{average}$, the relevant valve needs more 16p close. This modification will be carried out every 2 minutes.

Heating mode

The initial open angle of EXV is 250P, dependent on indoor model size, adjustment range is 100-400p. After the unit works for 3 minutes, the outdoor unit receives the indoor units' (of capacity demand) T2 information and calculates their average. After comparing each indoor units' T2 with the average, the outdoor unit gives the following modification commands.

If the $T2 < \text{average} + 2$, the relevant valve needs more 16p close. If $\text{average} + 2 \geq T2 \geq \text{average} - 2$, the relevant valve's open range remains. If the $T2 < \text{average} - 2$, the relevant valve needs more 16p open. This modification occurs every 2 minutes.

111

Knowledge Check (Charge Question)



Knowledge Check

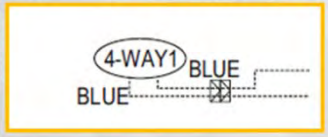
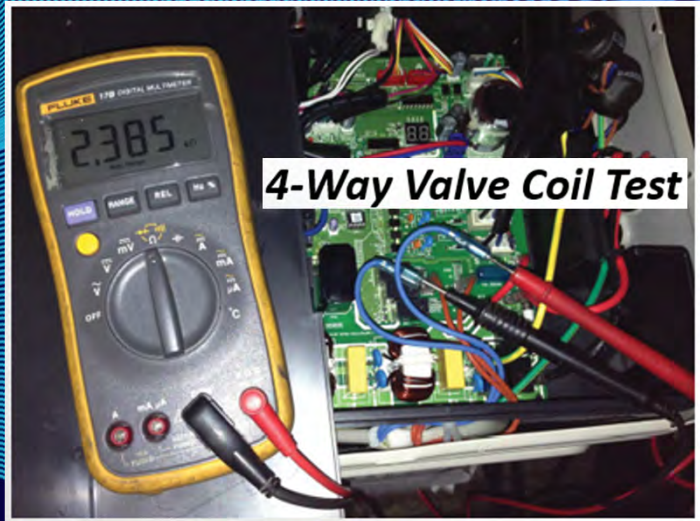
Can I tell if an EEV has a restriction based on a temperature drop?

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System Components (4-way valve)



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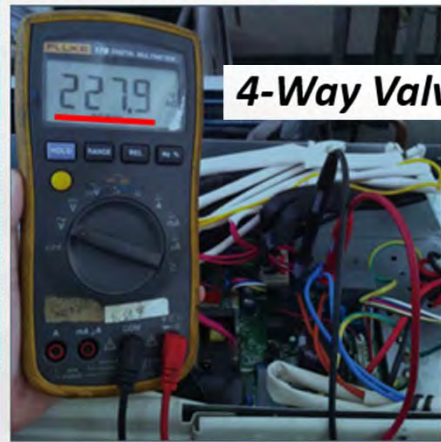
113

System Components (4-way valve)

Cooling Mode = OFF



Heating Mode = ON



4-Way Valve output test



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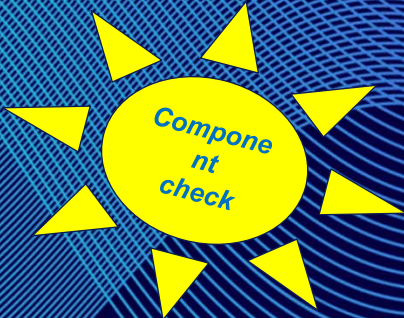
114


System Components (4-way valve)

What it does:
Reverses the refrigerant flow between coils to change between Heat and Cool mode.

How to check it:
Coil resistance check
Check voltage output from board

Findings:
1.8 to 2.5 KΩ
PCB output is line voltage
OL to ground



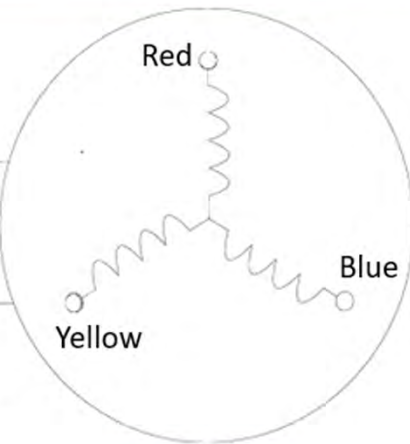


Next up...ODU FAN

115


System Components (Outdoor Fan)


Red	1
Yellow	2
Blue	3



MAR & MGR

Motor Tag:





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System Components (Outdoor Fan)

Fan Motor Resistance Check

Blue to Yellow



Blue to Red



Yellow to Red



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Carrier

Ductless Debugger Tool

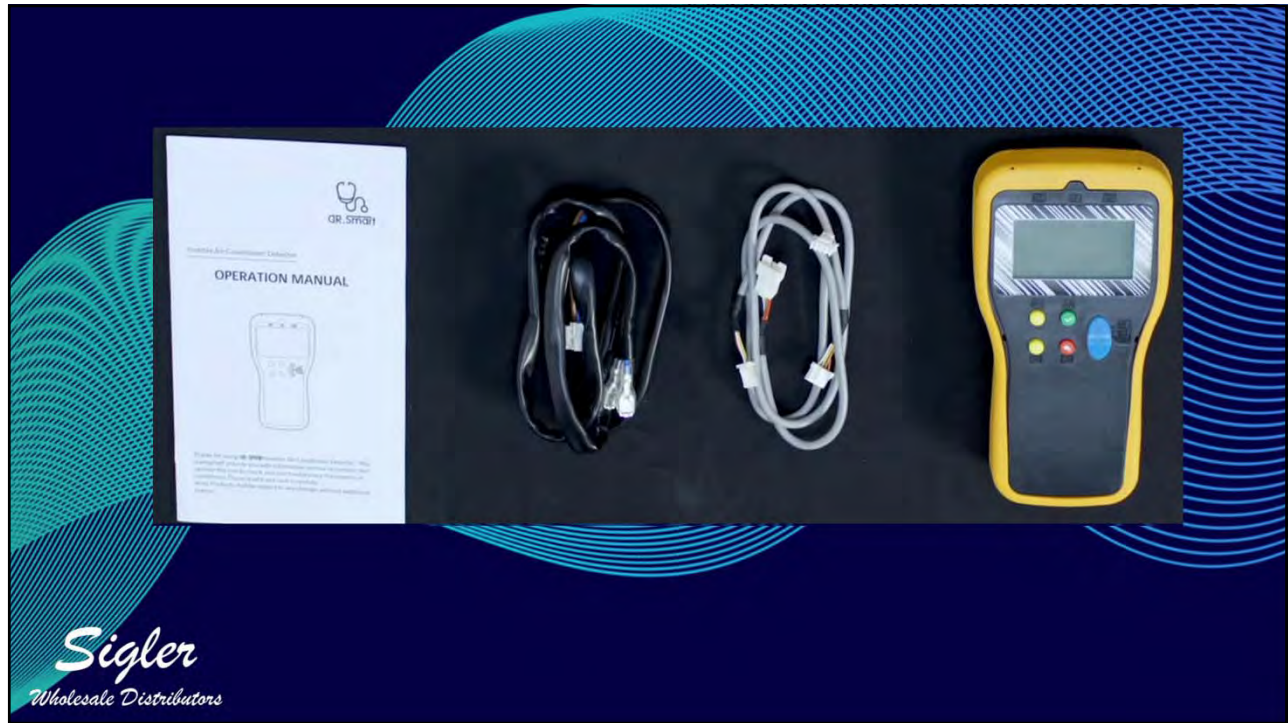


RCD Part Number is
17222000A55927

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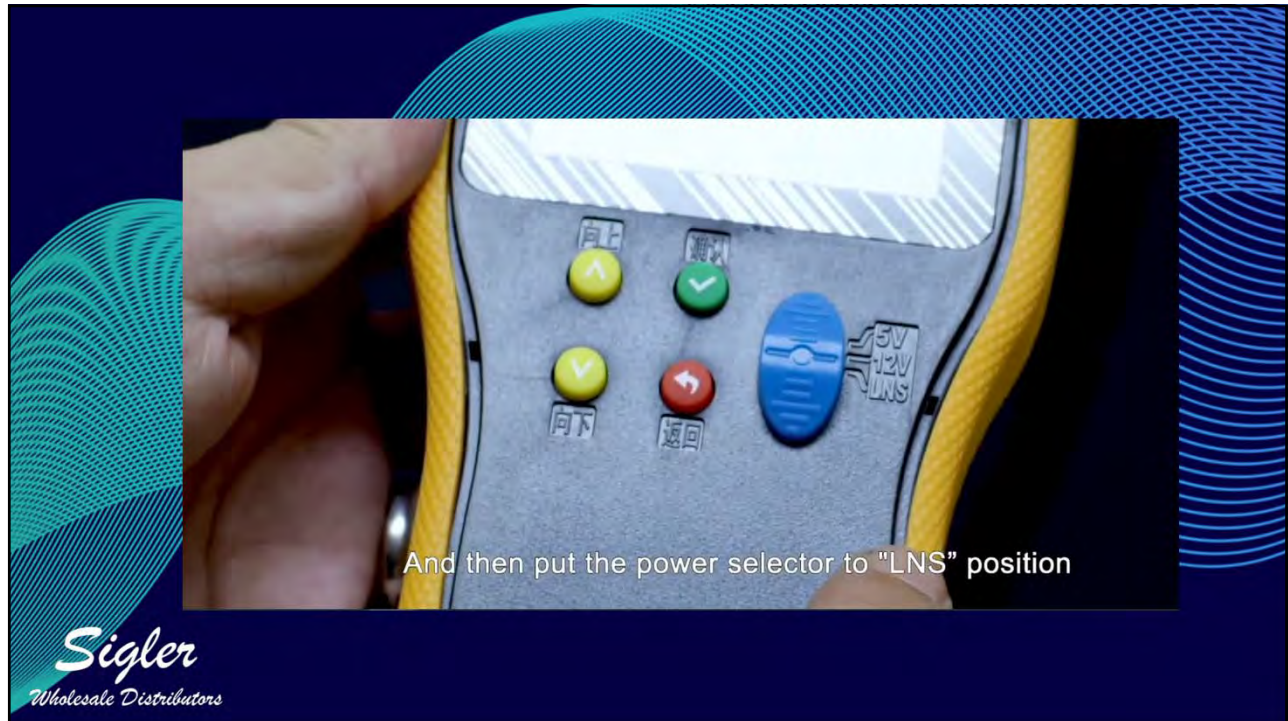
118



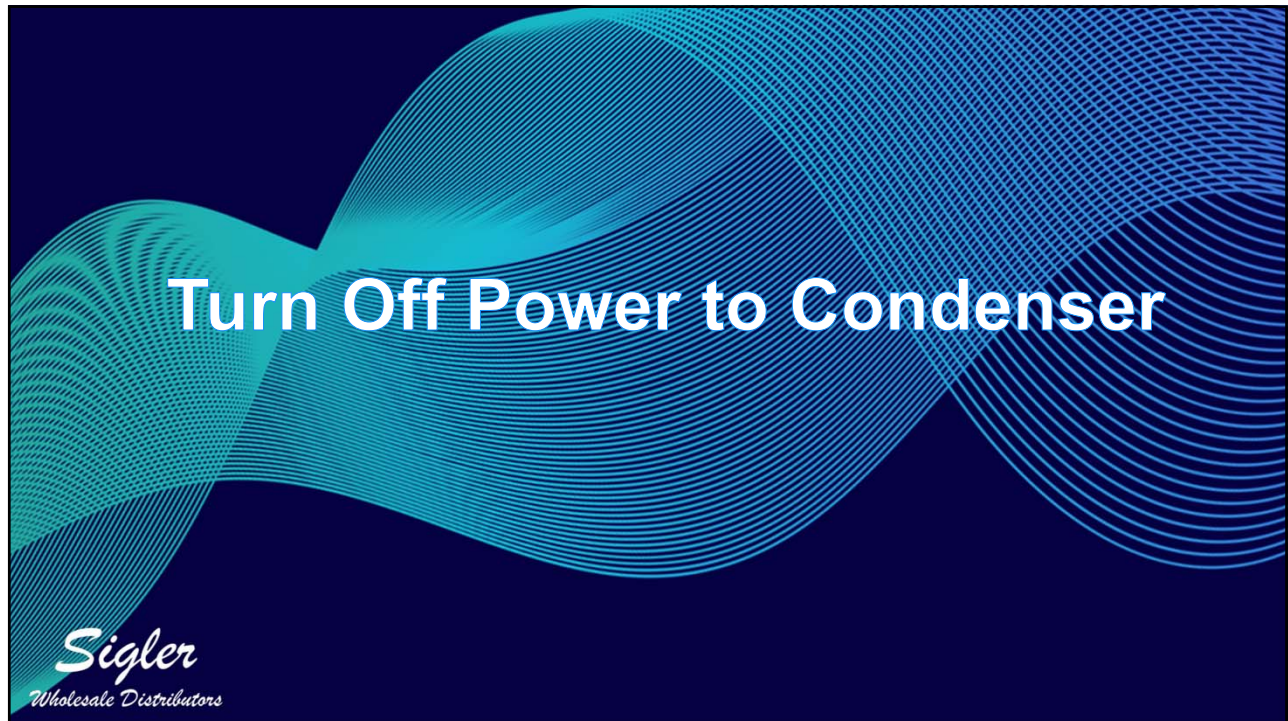
119



120



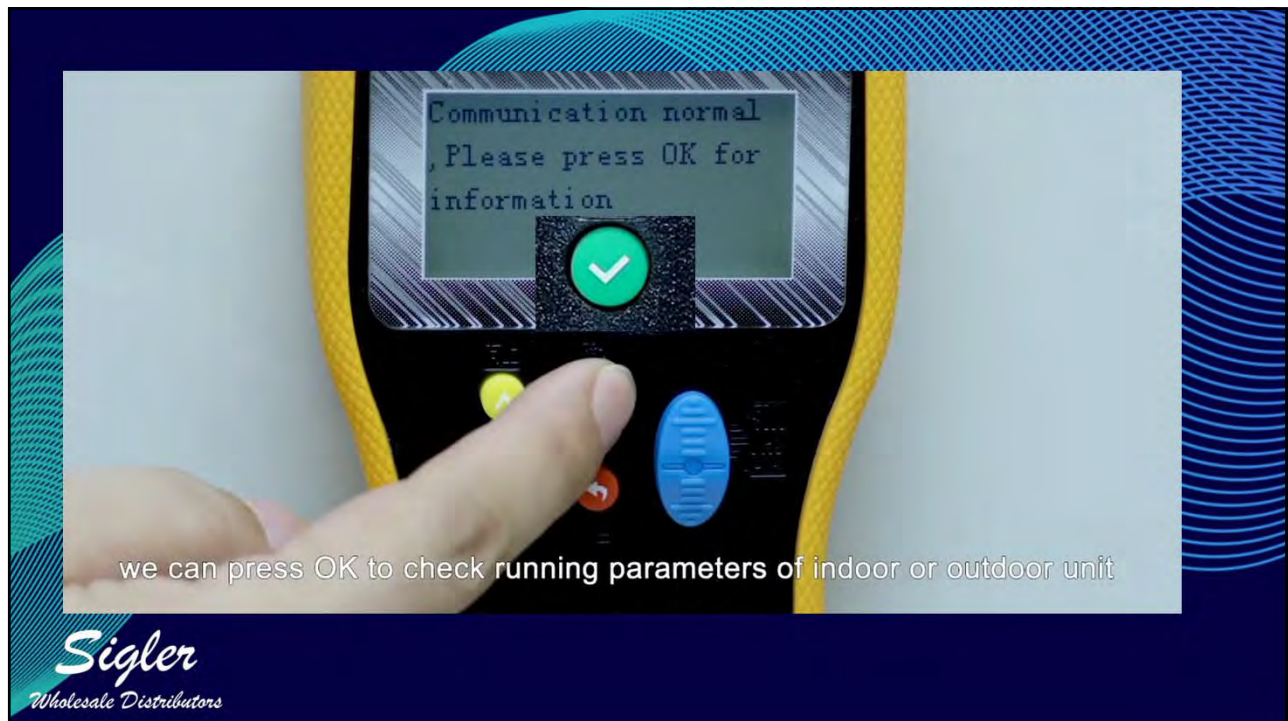
121



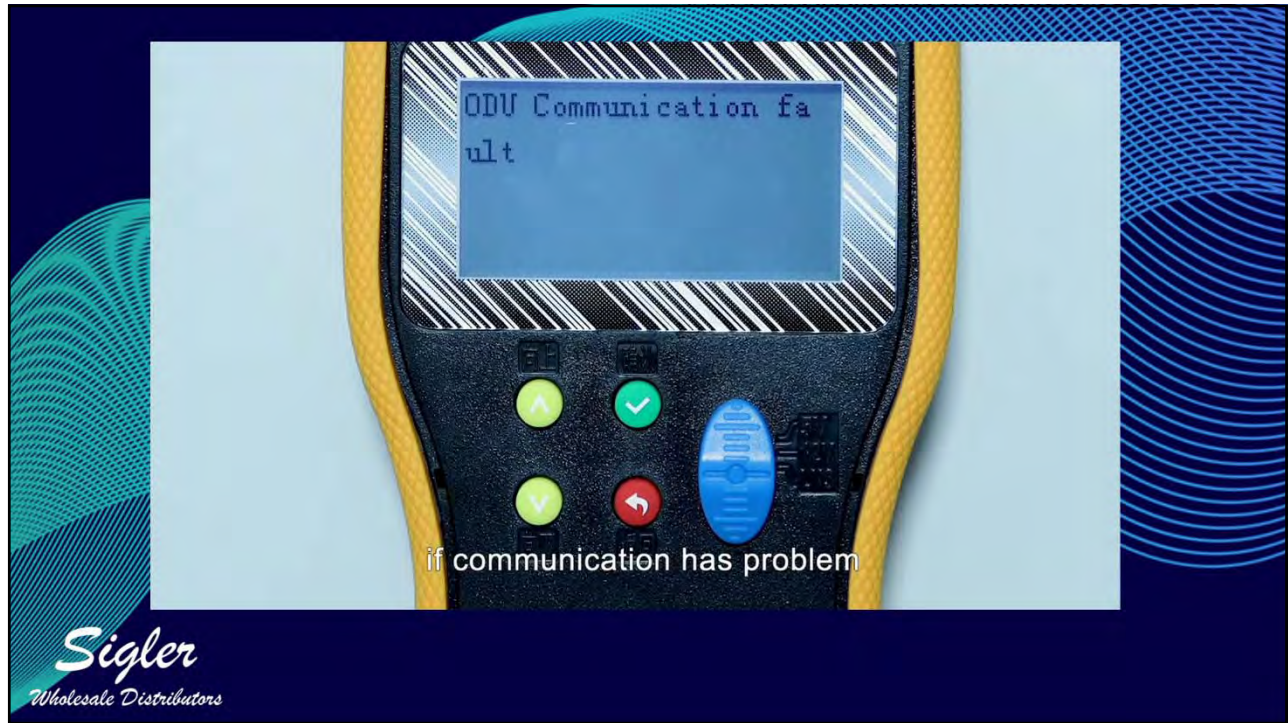
122



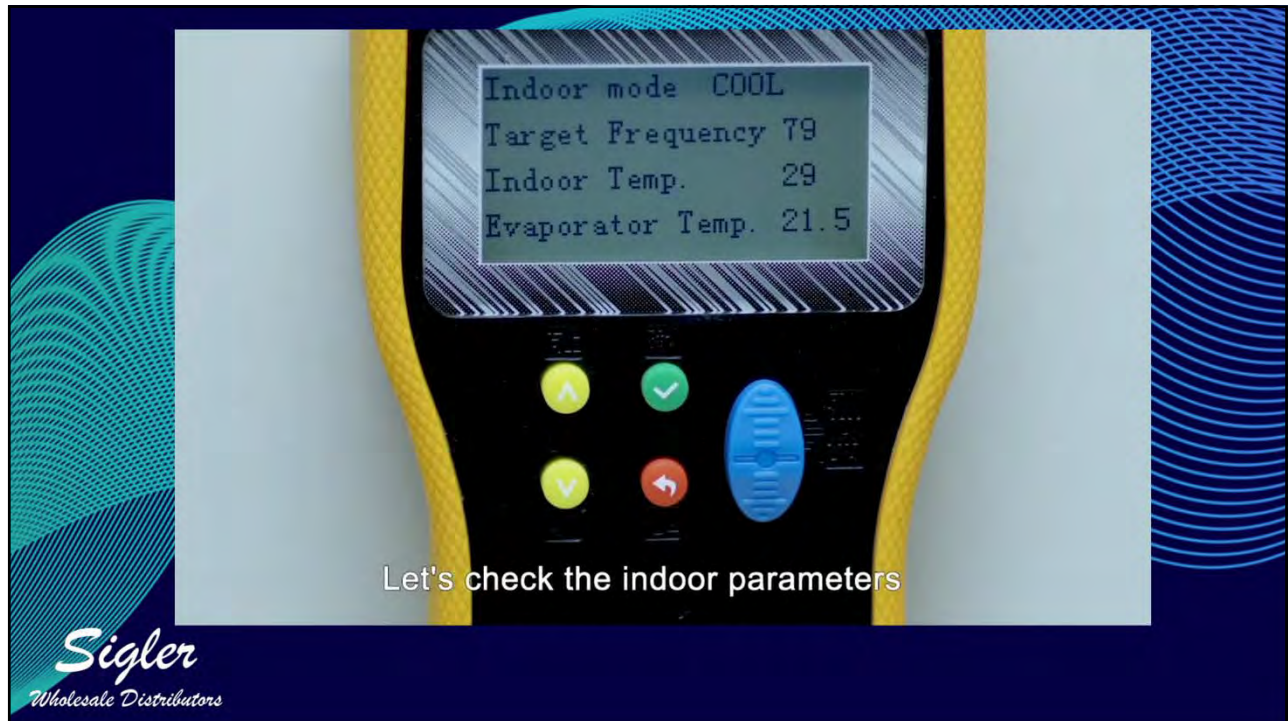
123



124



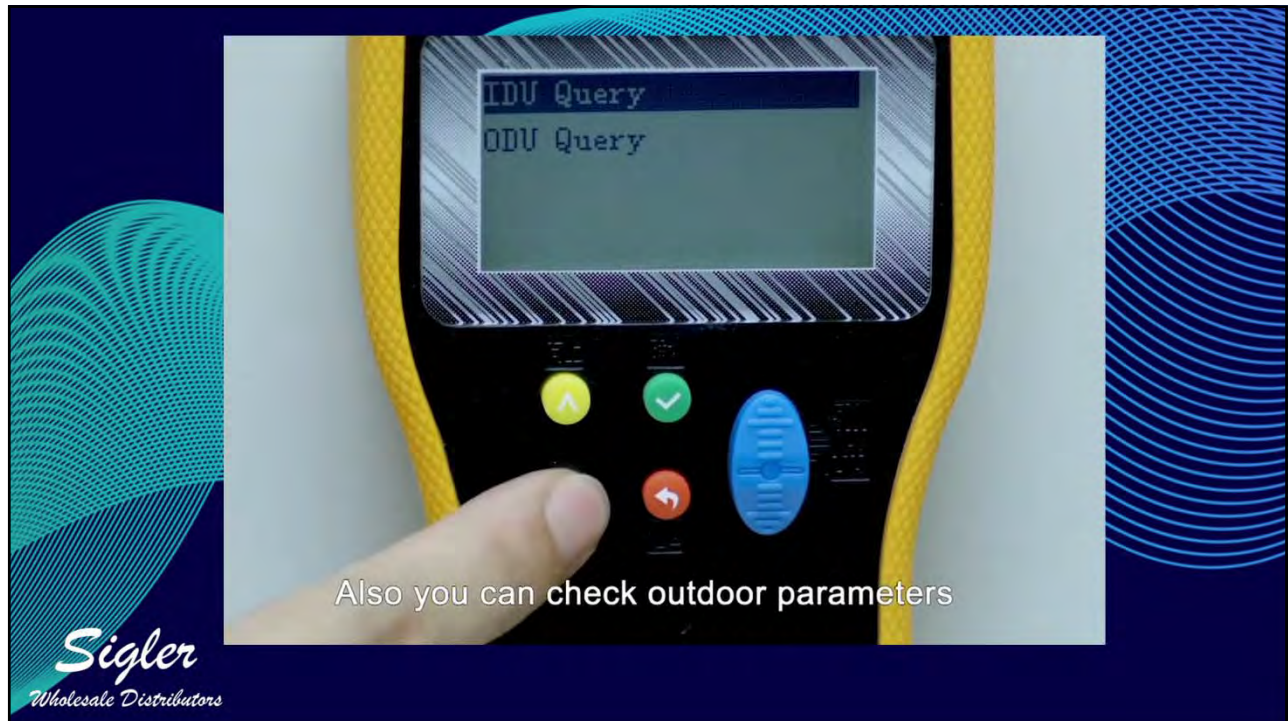
125



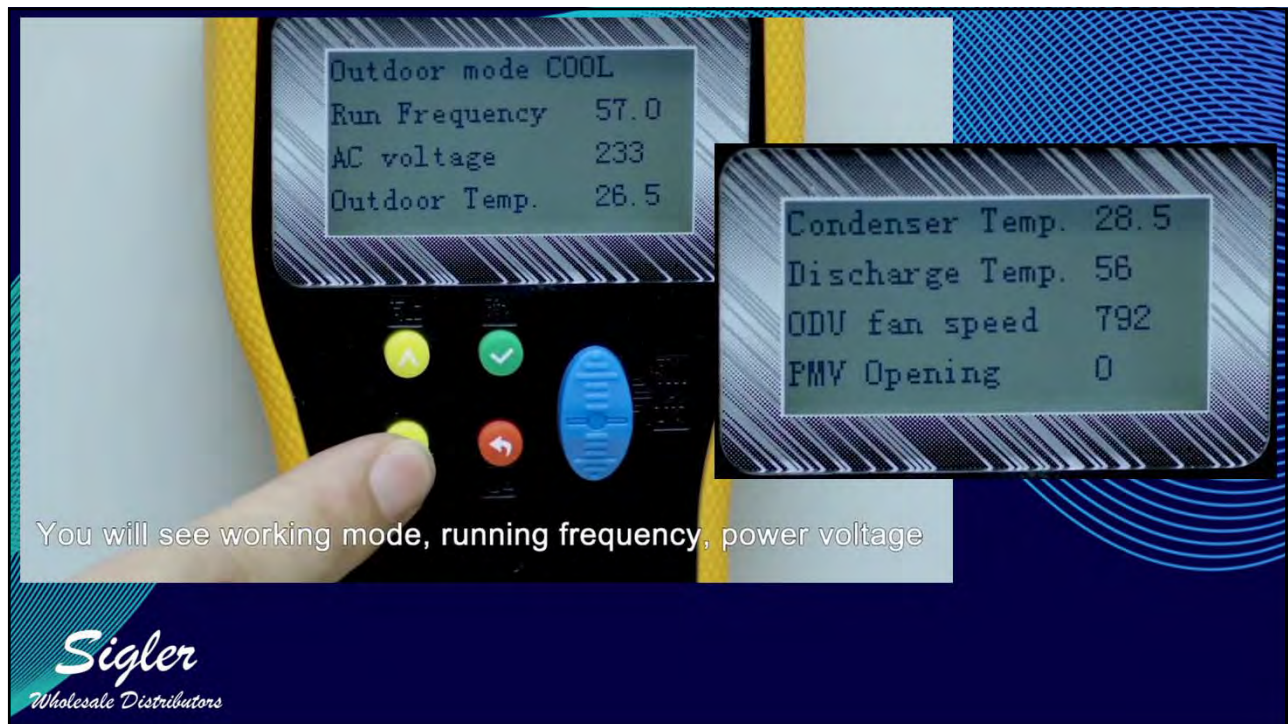
126



127



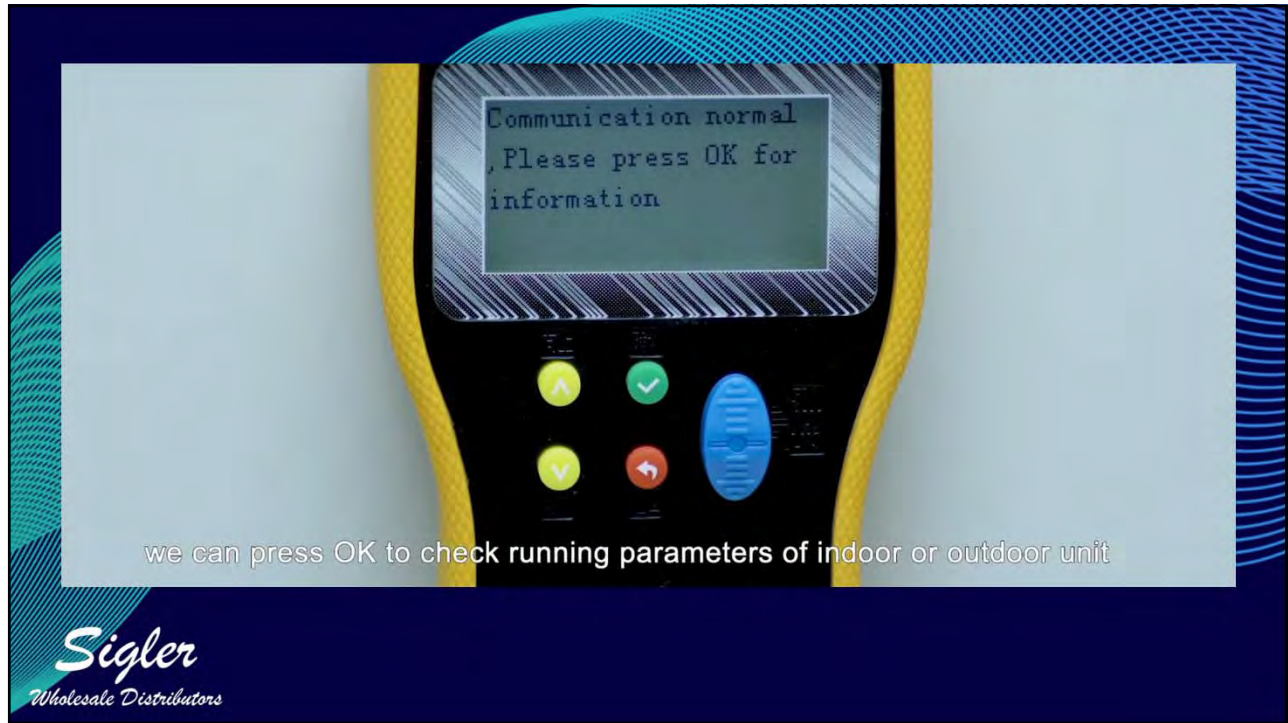
128



129



130



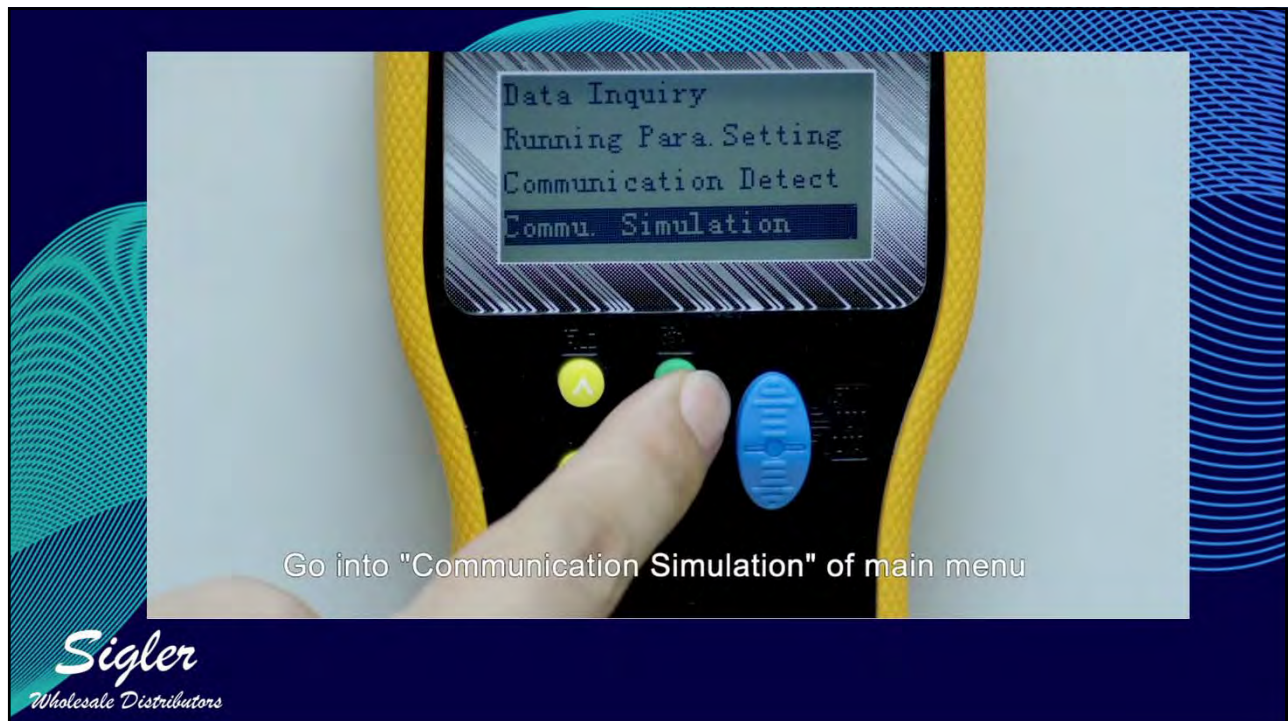
131



132



133



134



135



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• Recommended set frequency range

Unit size	Cooling Mode			Heating Mode		
	Min	Suitable	Max	Min	Suitable	Max
12K and lower	14	25-65	85	26	35-75	90
18-24K	18	25-65	75	26	35-75	85
36-60K	20	30-60	70	26	35-70	80

Set suitable frequency according to the table which you also can find it in user manual

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Error Code	Explanation	Remark
L3	Frequency limit caused by current	
L5	Frequency limit caused by voltage	
L6	Frequency limit caused by High IPM temperature	
P0	IPM Module protection	
P1	DC voltage protection	
P10	Low DC voltage low protection	
P11	High DC voltage protection	
P12	Error of 311 MCE (Compressor Driven Chip)	Reserved
P32	High temperature protection of compressor top / High IPM temperature	
P4	Feedback signal error protection of compressor	
P40	Communication error between main control trip and drive chip	
P41	Error of current sampling circuit of compressor	
P42	Error of compressor start up	
P43	Phase lose protection	
P44	Zero speed protection	
P45	Voltage drop protection	
P46	Compressor speed out of control	
P48	Software safety protection	
P49	Error of over current of compressor	
P8 P81	Over-current protection of outdoor unit	
P9	High and low temperature protection of evaporator	
P90	High temperature protection of evaporator	
P91	Low temperature protection of evaporator	
PA	High temperature protection of condenser	
PF	PFC circuit error	LNS Connection

You can check the error code list which is also in the user manual

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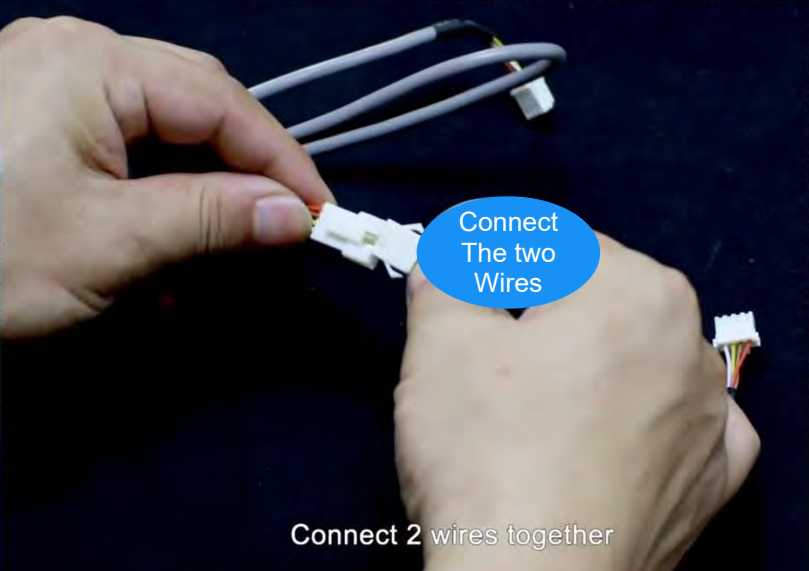
5V connection

5v Connections are suitable for non-S communications
Condensers Like multizone units
S1/S2 or (PQE)
As communication wires




The slide features a dark blue background with a light blue circular graphic composed of many thin lines. A white rectangular box is centered on the slide, containing the title '5V connection' in large blue font. Below the title, a blue rectangular box contains white text explaining the application of 5V connections for non-S communications, specifically for condensers in multizone units (S1/S2 or PQE) used as communication wires. The Sigler Wholesale Distributors logo is located in the bottom left corner.

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Connect The two Wires

Connect 2 wires together

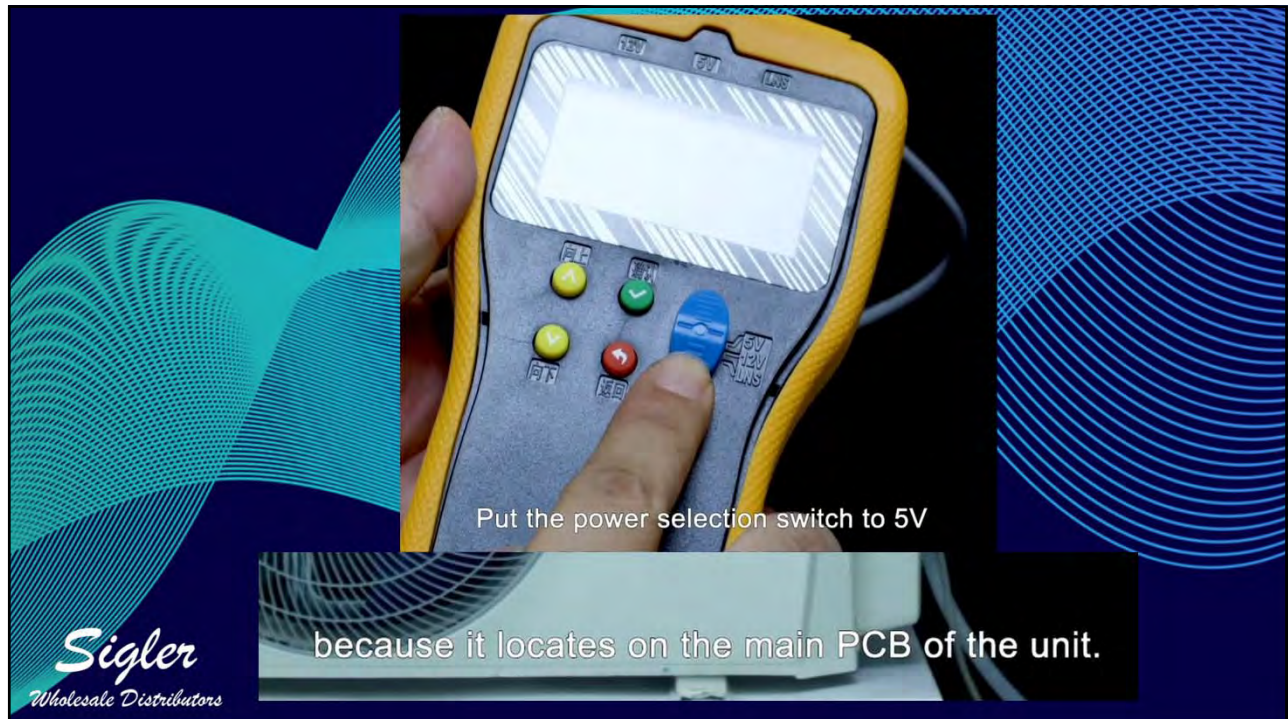


The image shows a close-up of two hands connecting two wires into a white plastic connector. A blue oval callout with white text says 'Connect The two Wires'. Below the hands, white text reads 'Connect 2 wires together'. The background is dark blue with a light blue circular graphic. The Sigler Wholesale Distributors logo is in the bottom left corner.

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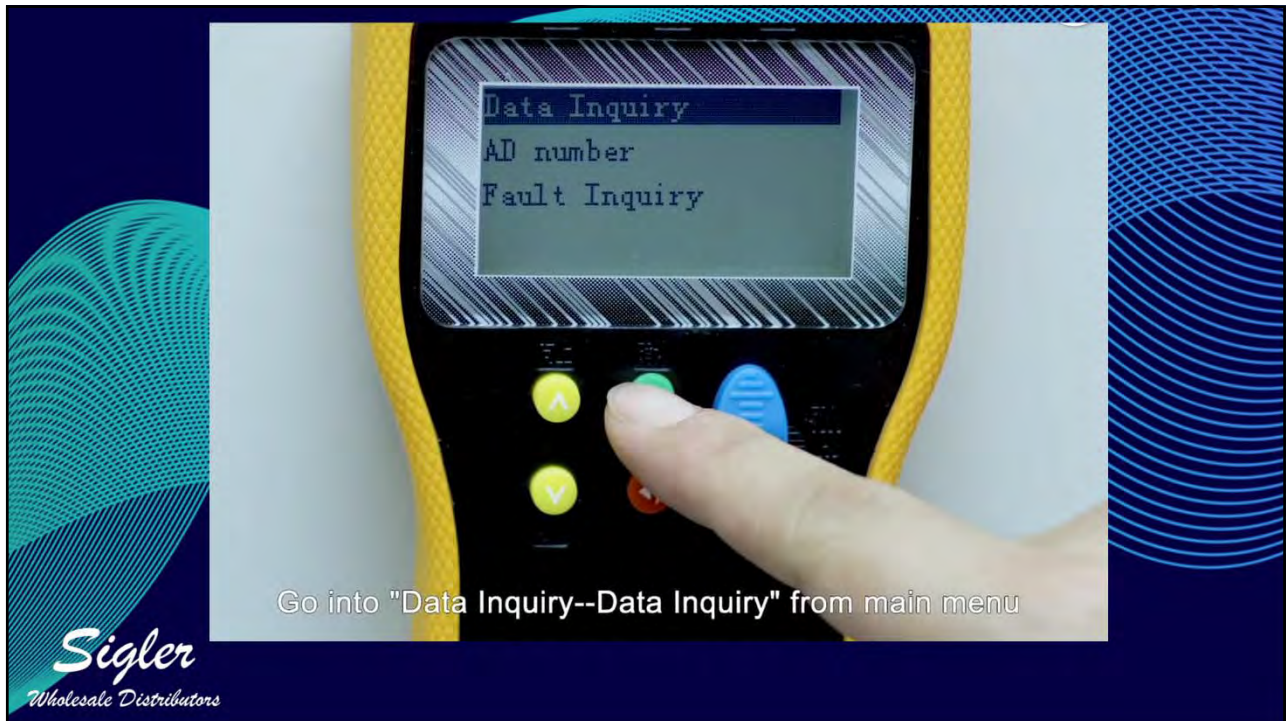
141



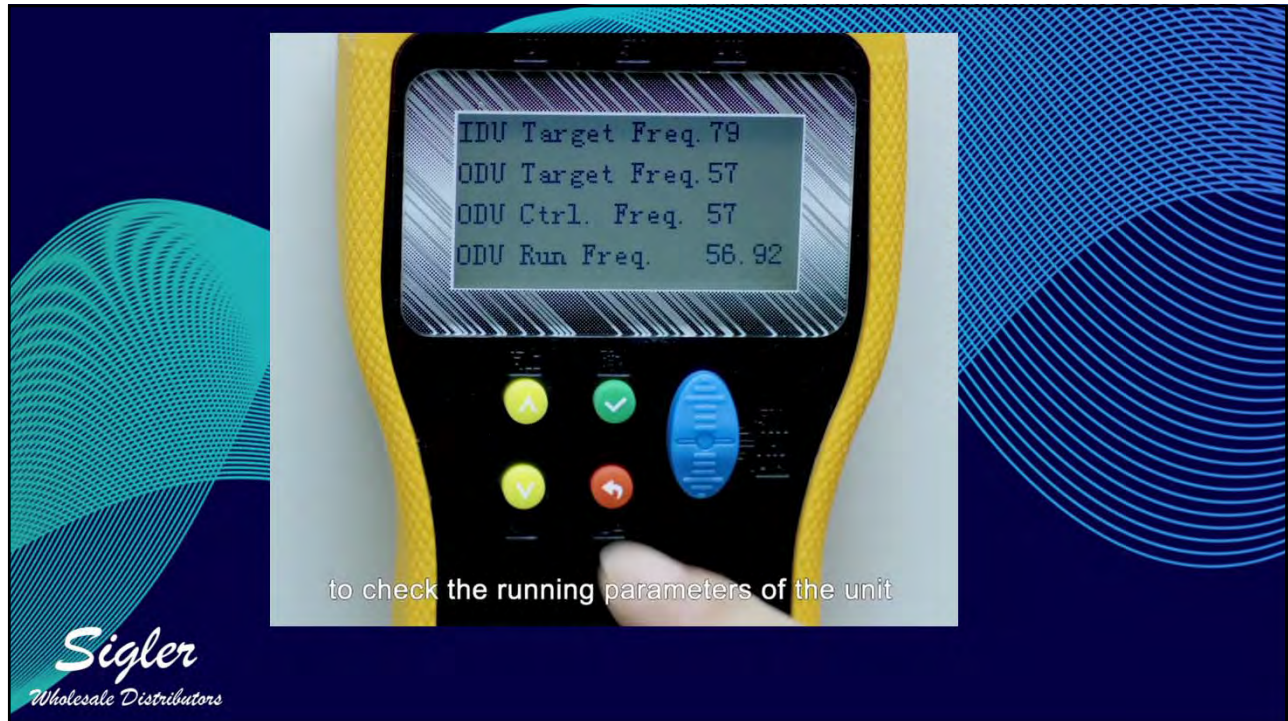
142



143



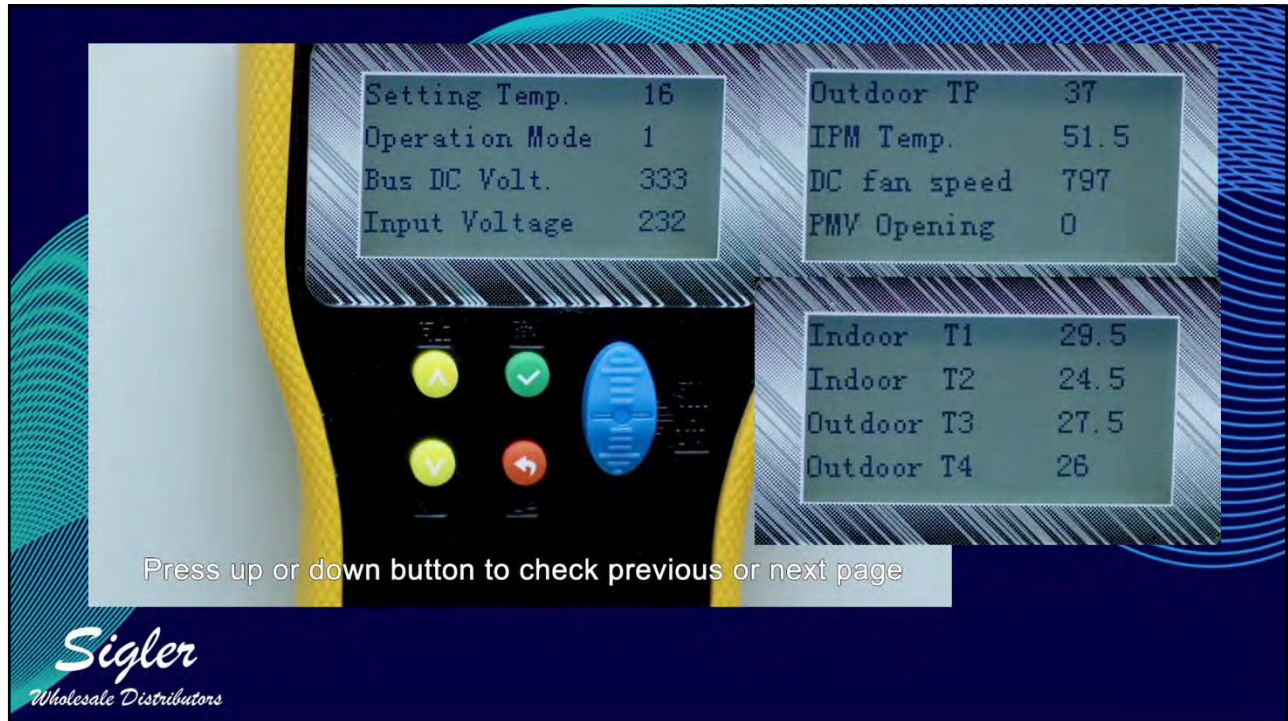
144



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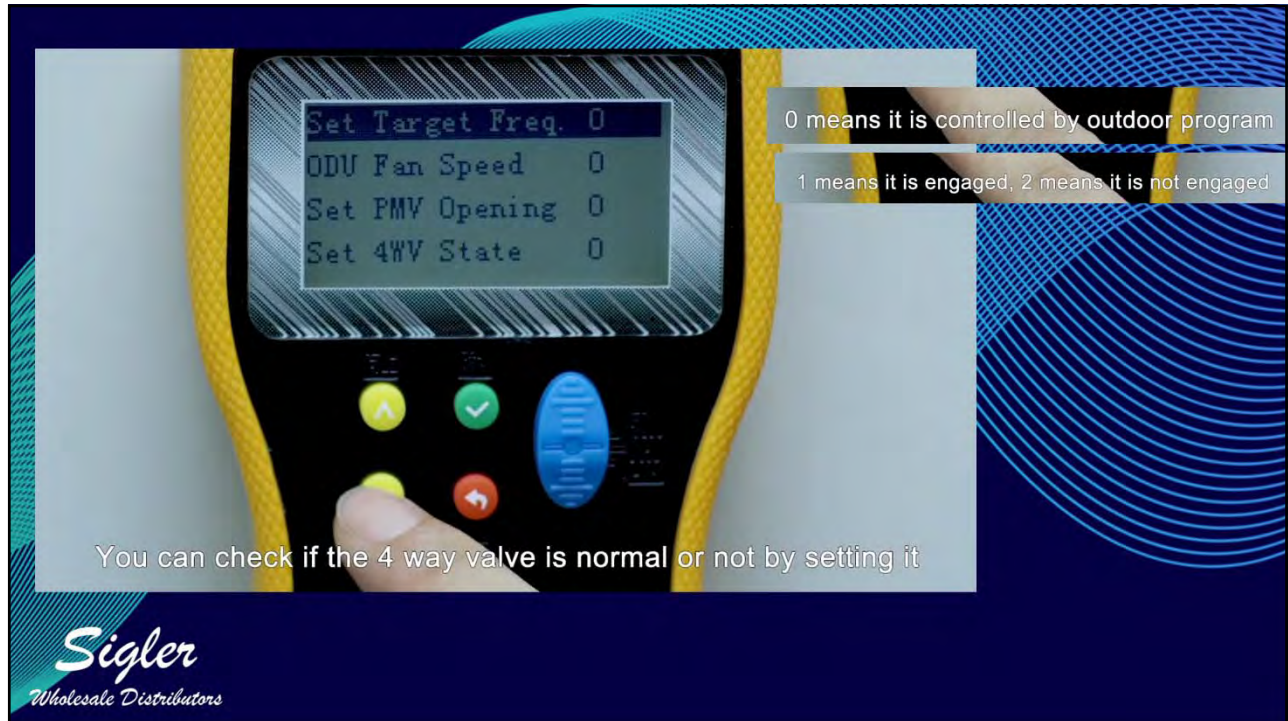
146



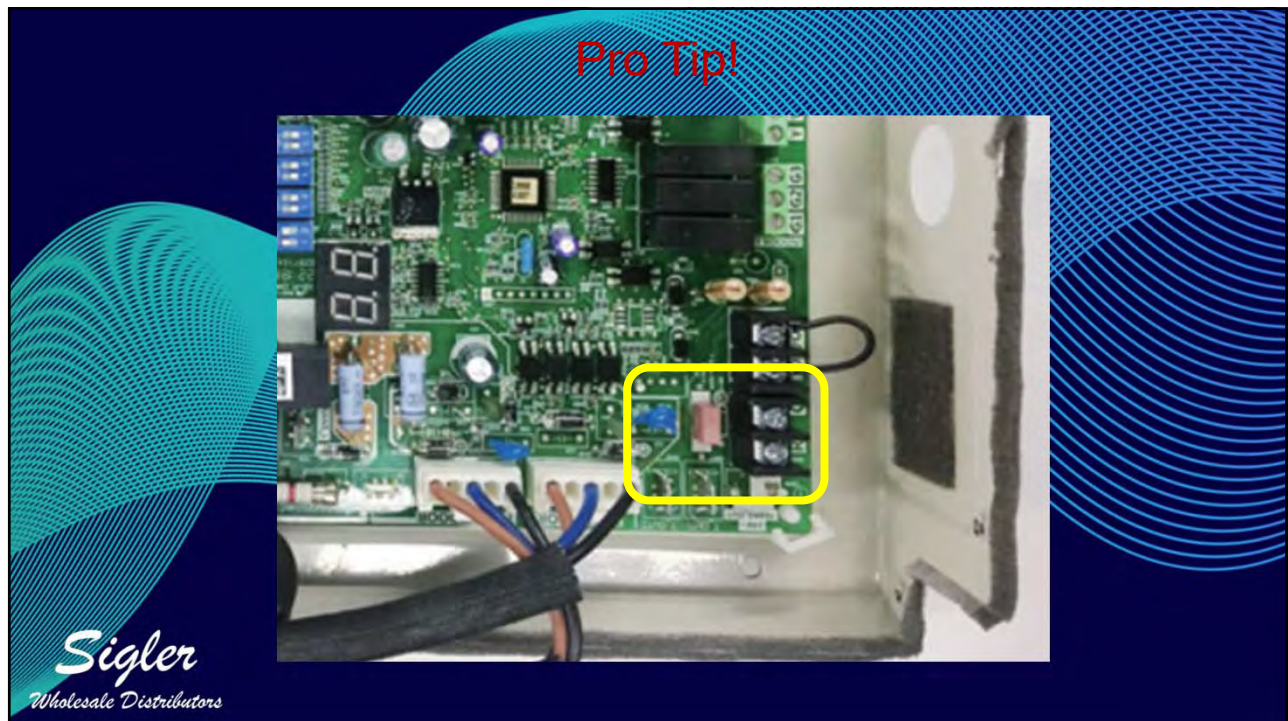
147



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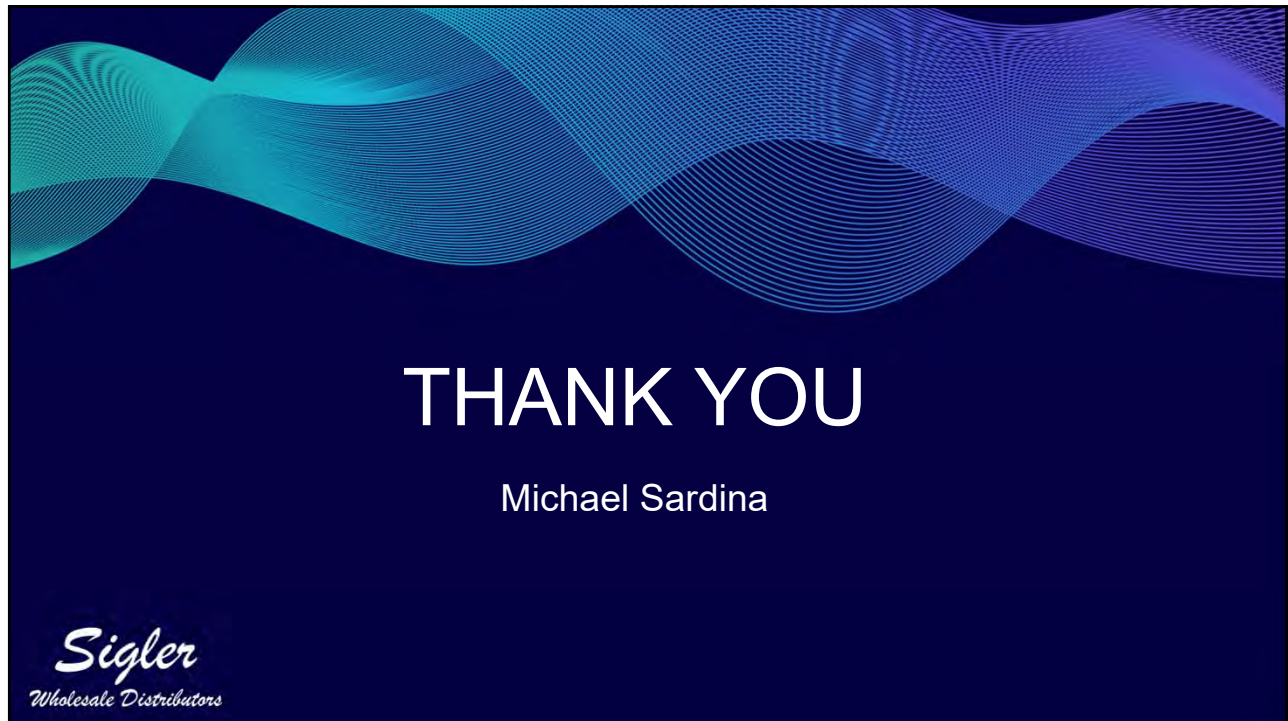
149



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